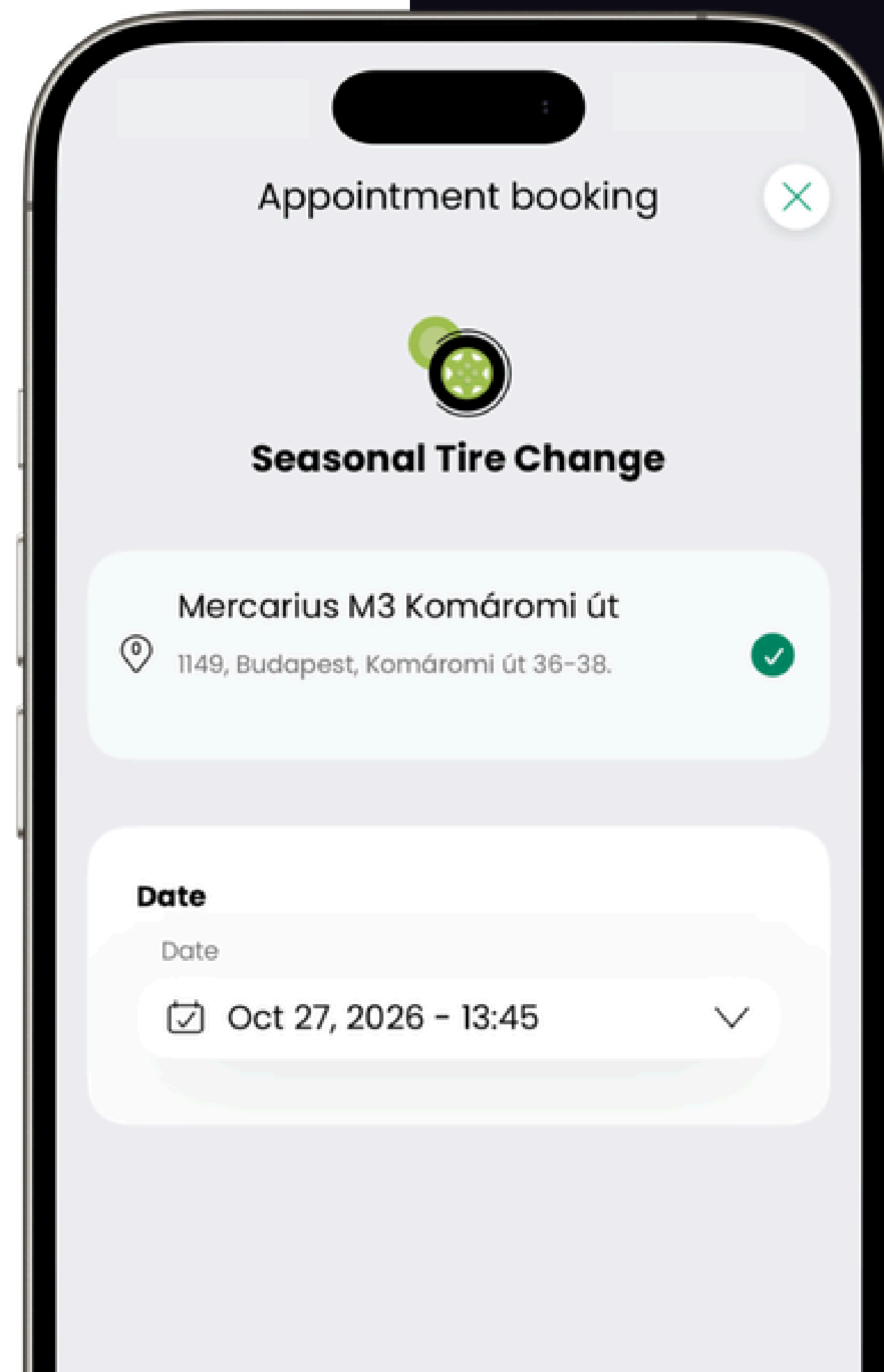




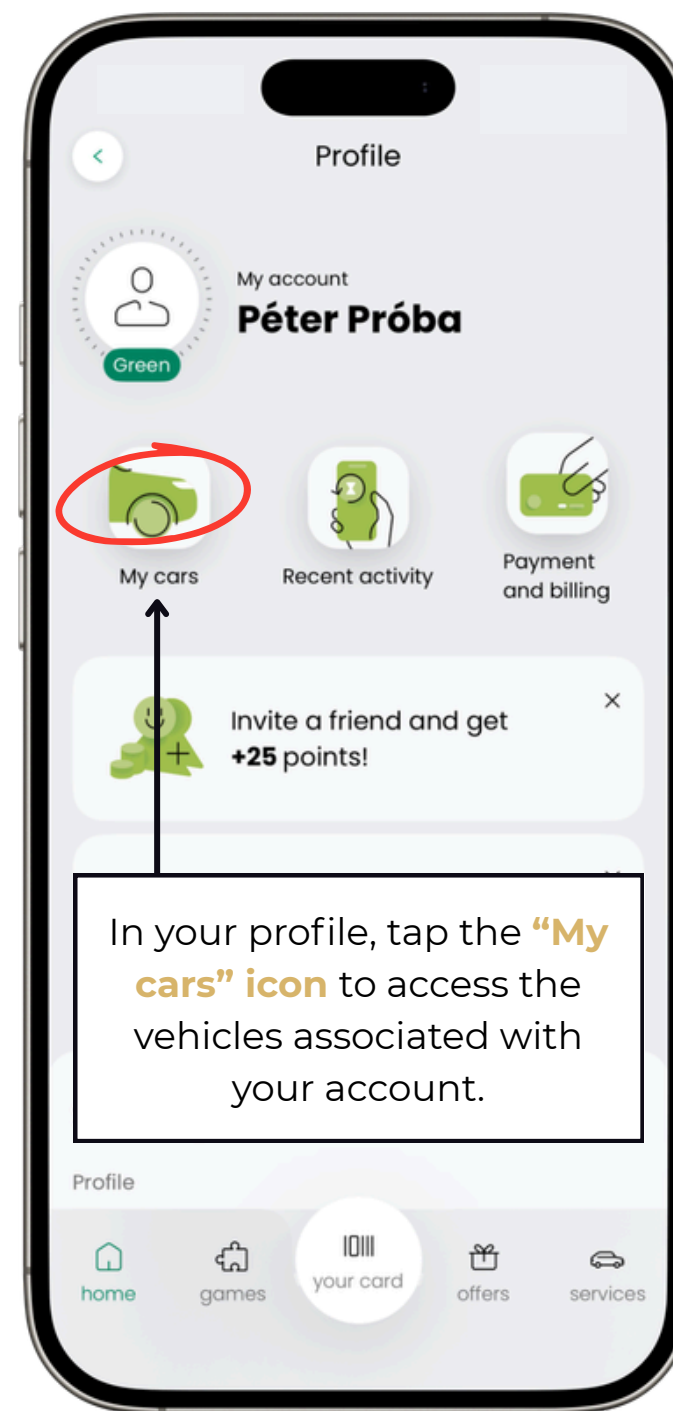
MOL MOVE

SEASONAL TIRE CHANGE APPOINTMENT BOOKING

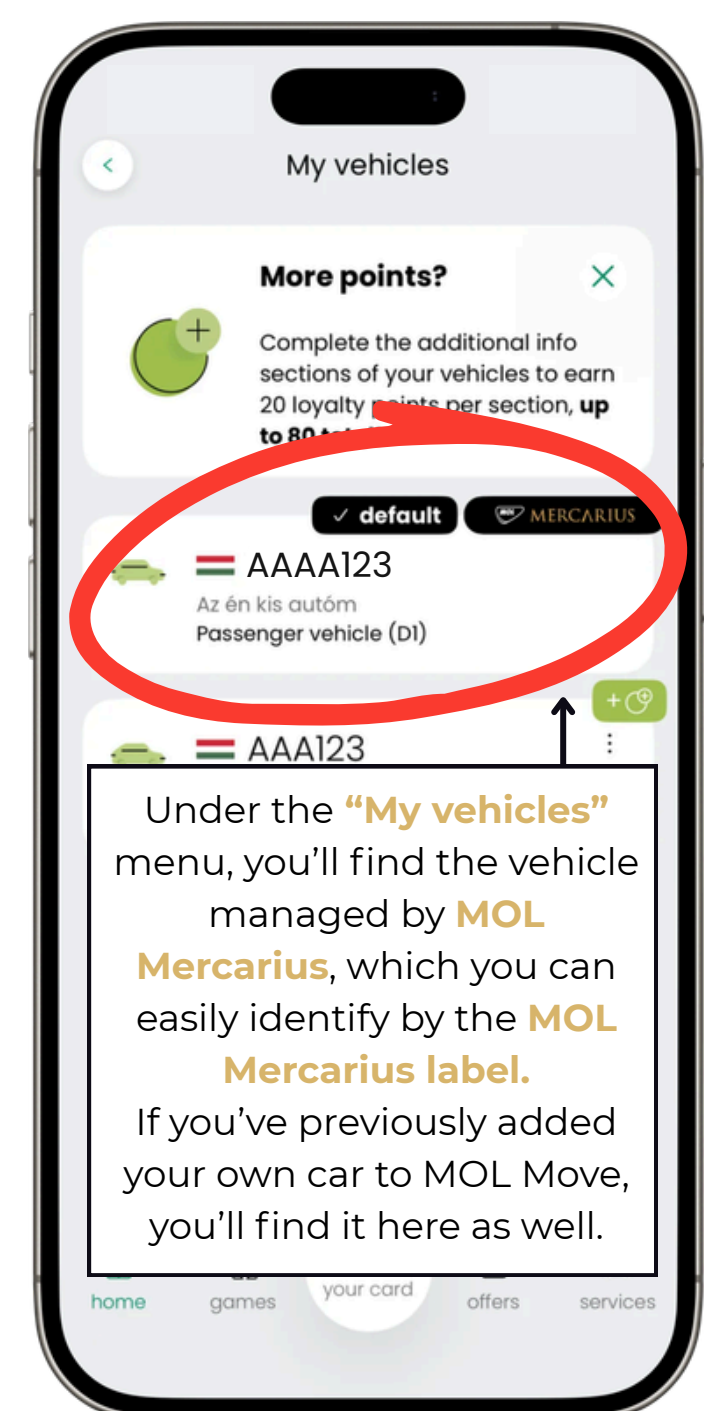
- Accessing your MOL Mercarius vehicle
- Starting an appointment booking
- Booking with Self drop-off
- Booking with Driver service
- Modify or cancel an appointment



ACCESSING YOUR MOL MERCARIUS VEHICLE

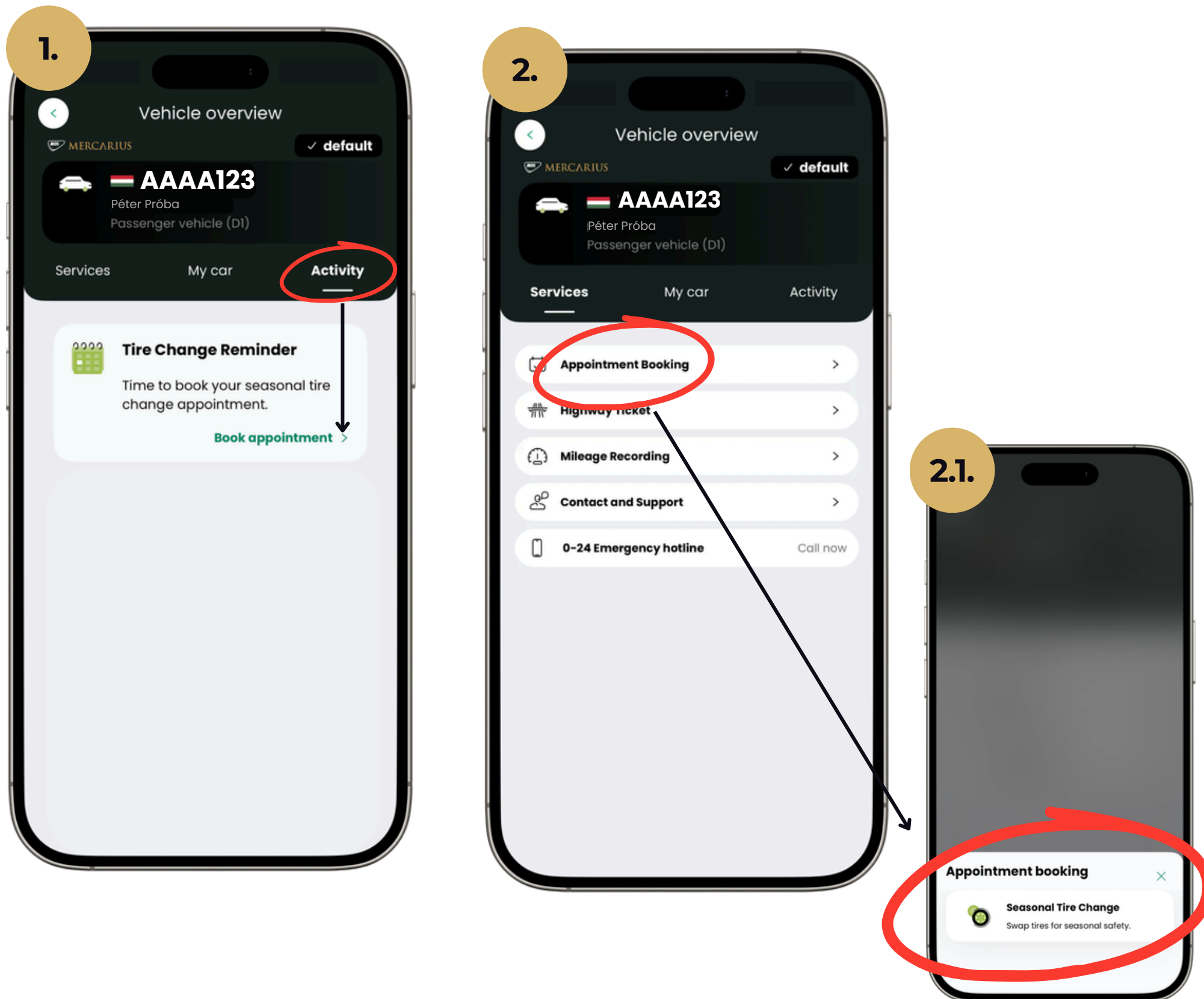


In your profile, tap the **“My cars” icon** to access the vehicles associated with your account.



Under the **“My vehicles”** menu, you’ll find the vehicle managed by **MOL Mercarius**, which you can easily identify by the **MOL Mercarius label**.
If you’ve previously added your own car to MOL Move, you’ll find it here as well.

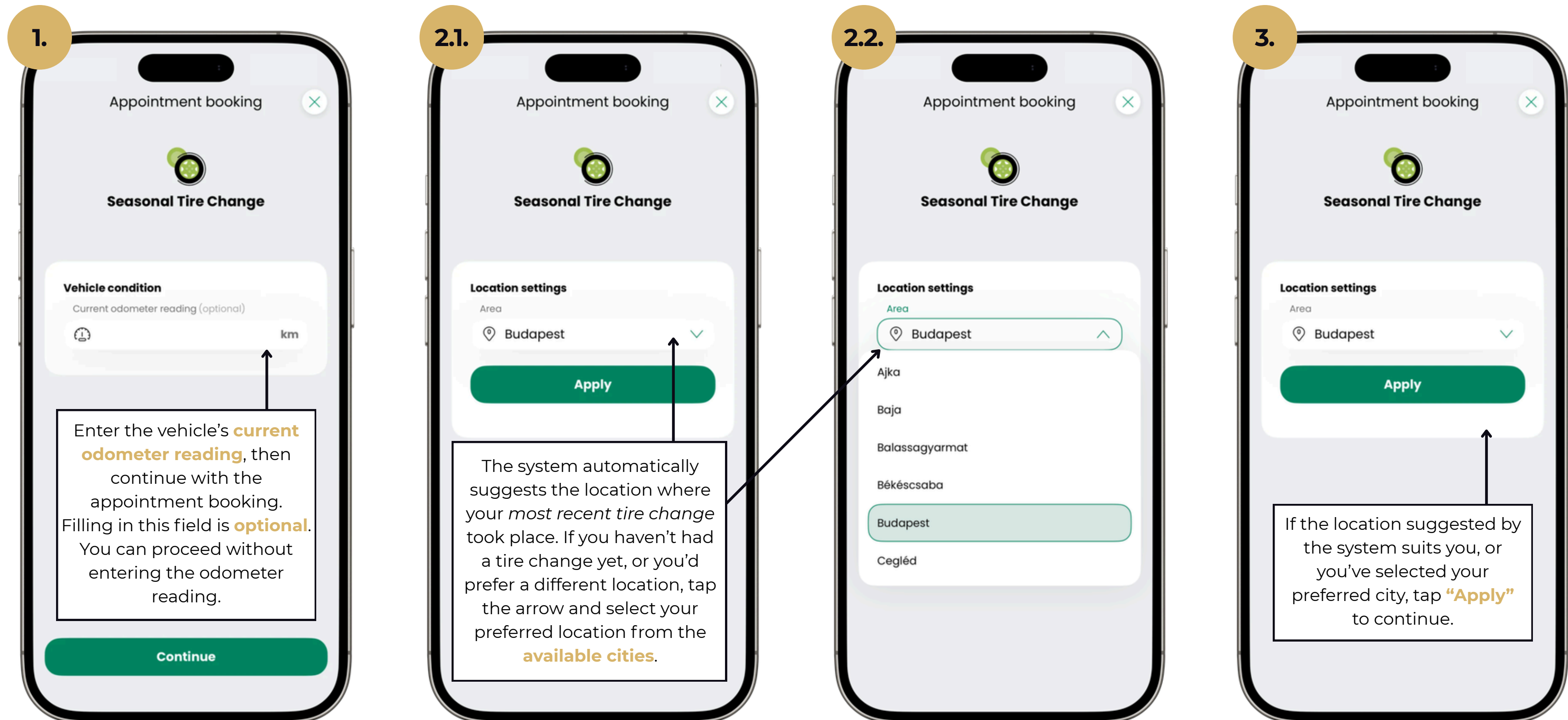
STARTING AN APPOINTMENT BOOKING



YOU CAN START THE APPOINTMENT BOOKING PROCESS IN 3 WAYS:

- 1 In the vehicle overview, tap the **seasonal tire change** tile under the **"Activity"** tab.
- 2 In the vehicle overview, select **"Appointment booking"** under the **"Services"** tab, then tap the **"Seasonal Tire Change"** tile.

ENTERING THE ODOMETER READING AND SELECTING A LOCATION

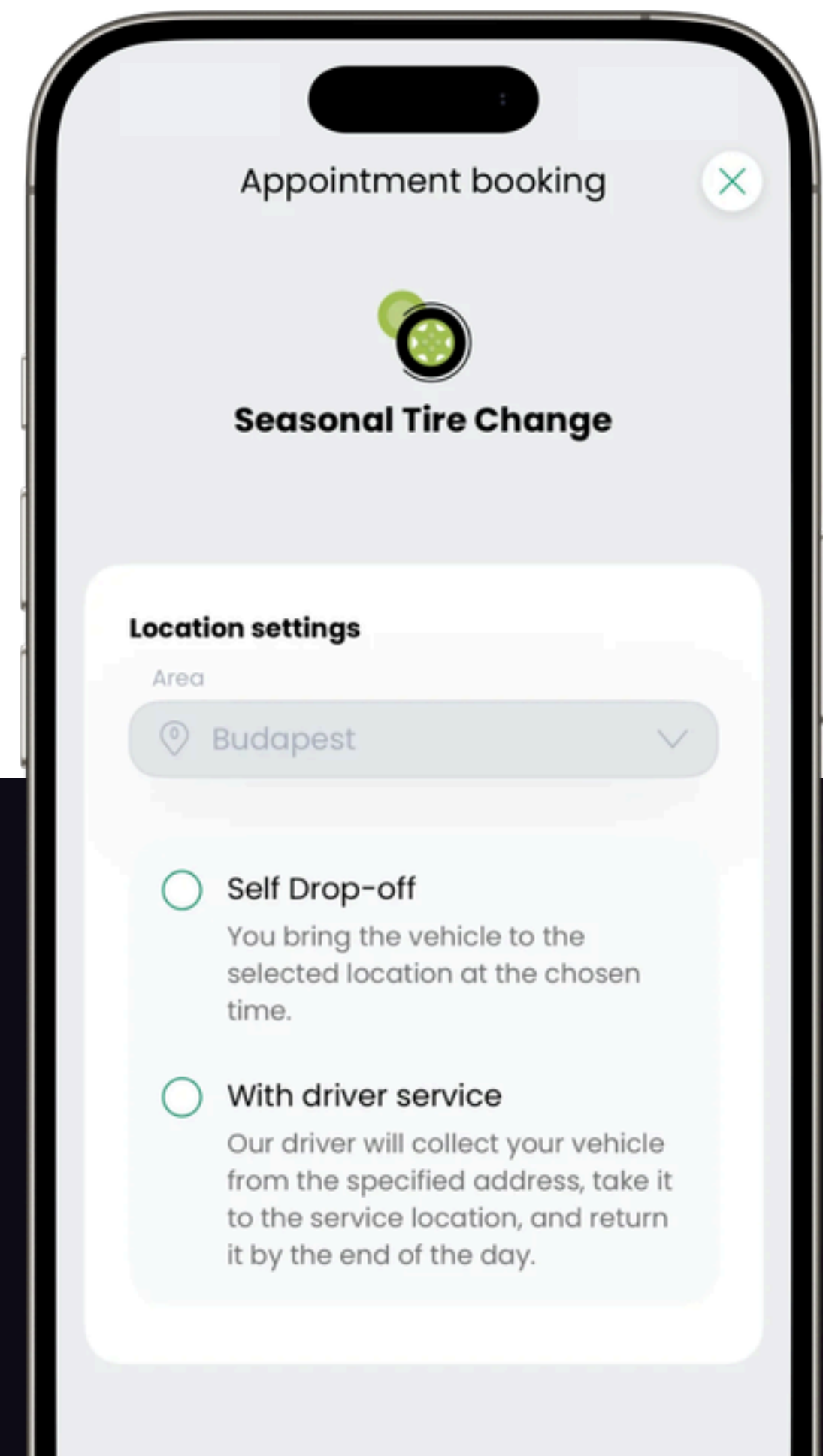


WHAT TYPE OF APPOINTMENT WOULD YOU LIKE TO BOOK?

*Tap the button to jump to
the detailed guide to the booking options.*

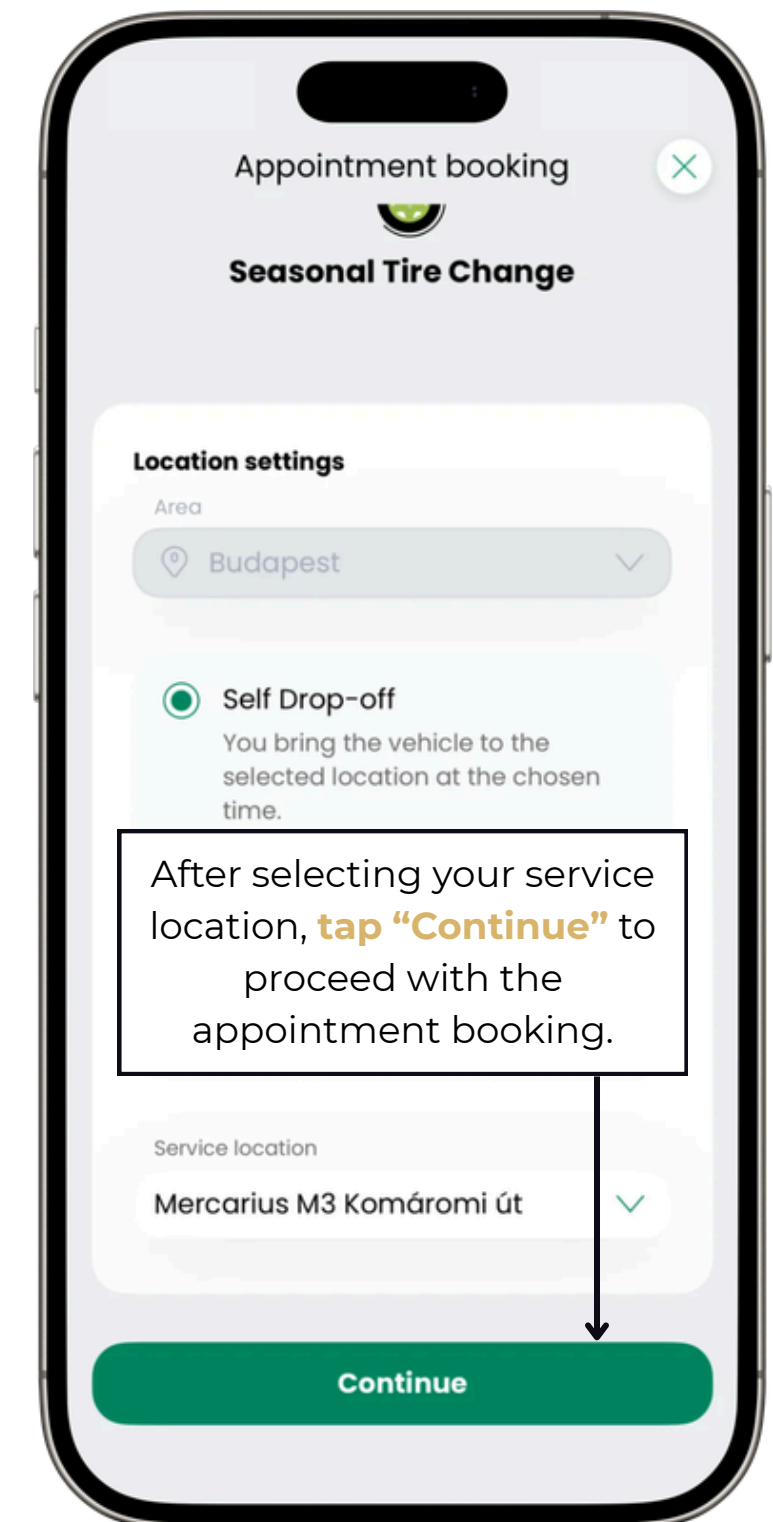
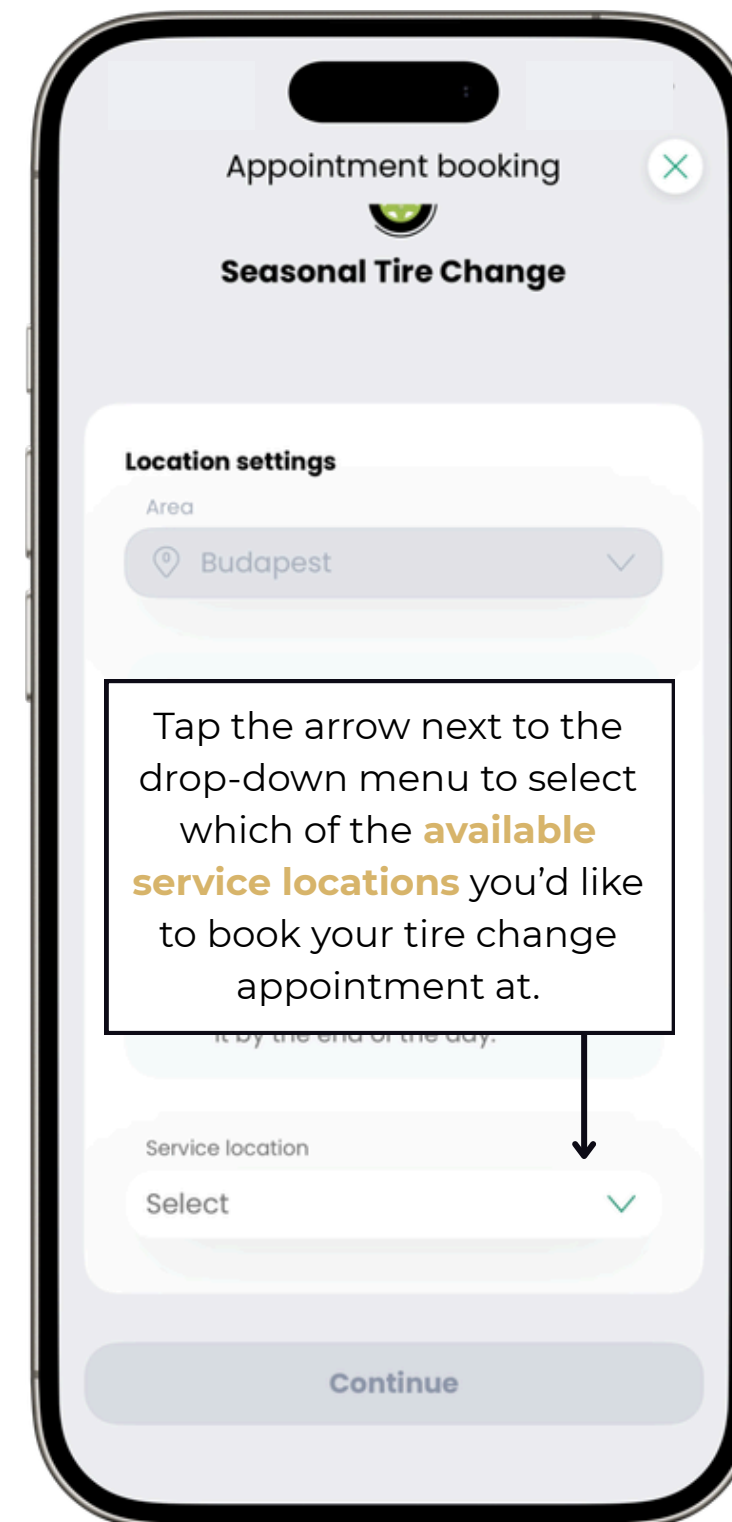
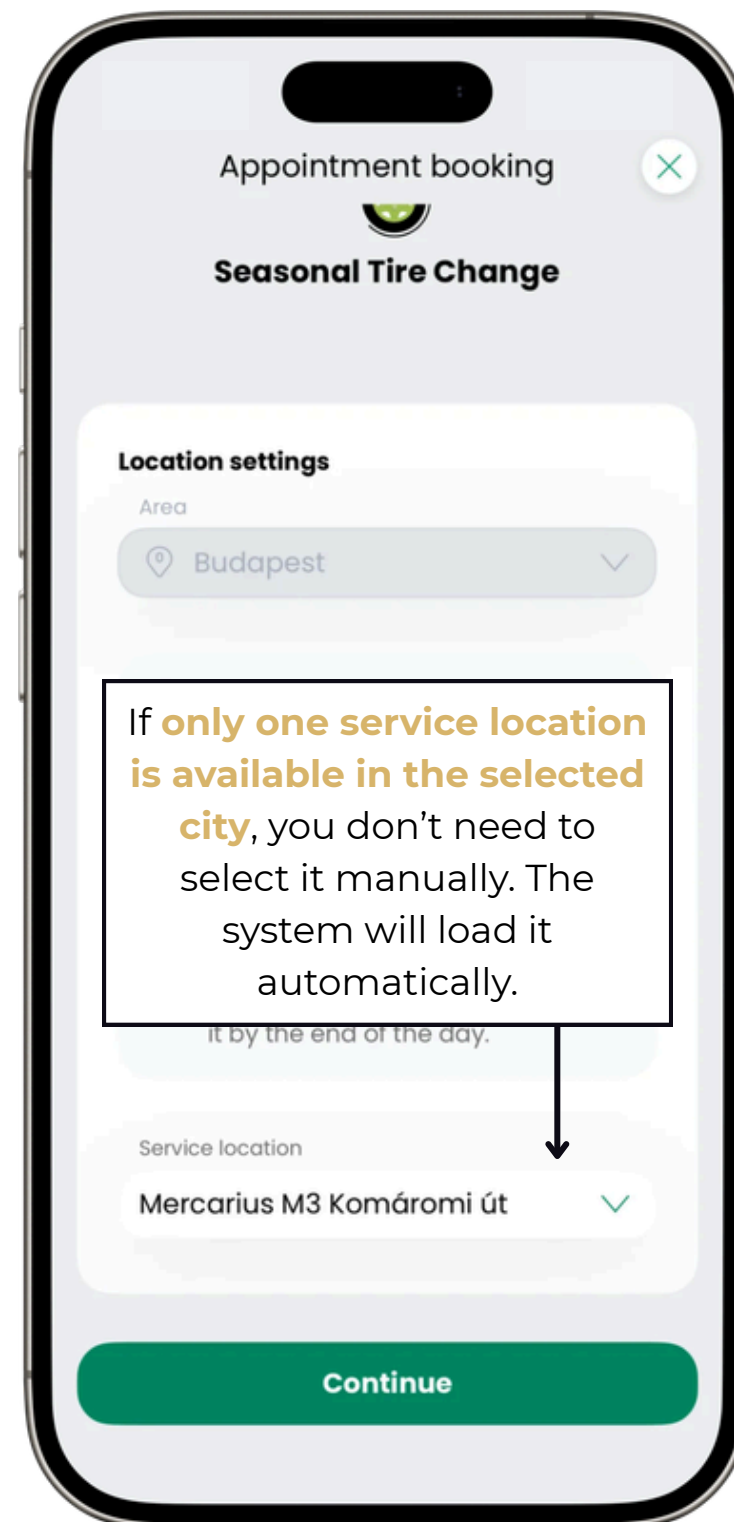
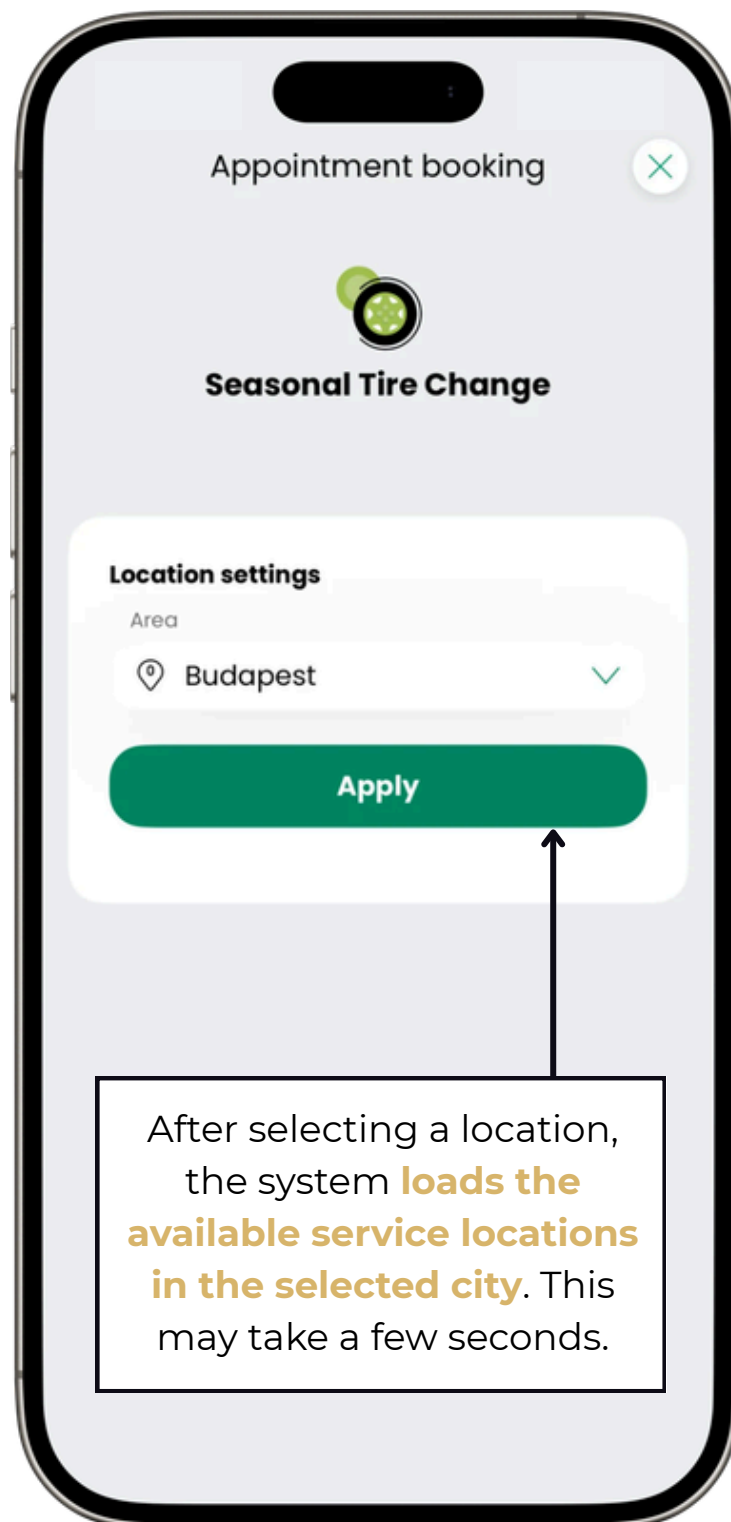
SELF DROP-OFF

WITH DRIVER SERVICE



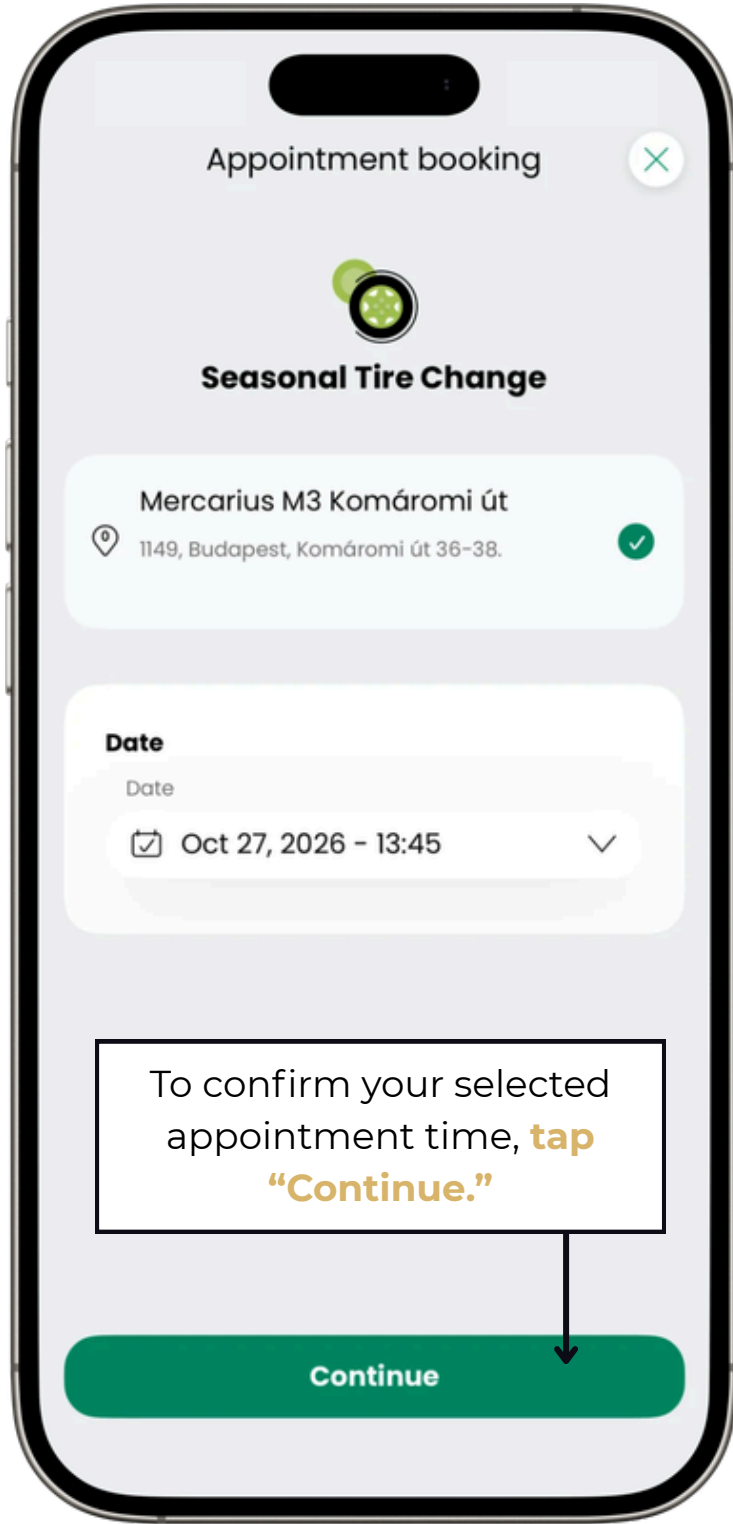
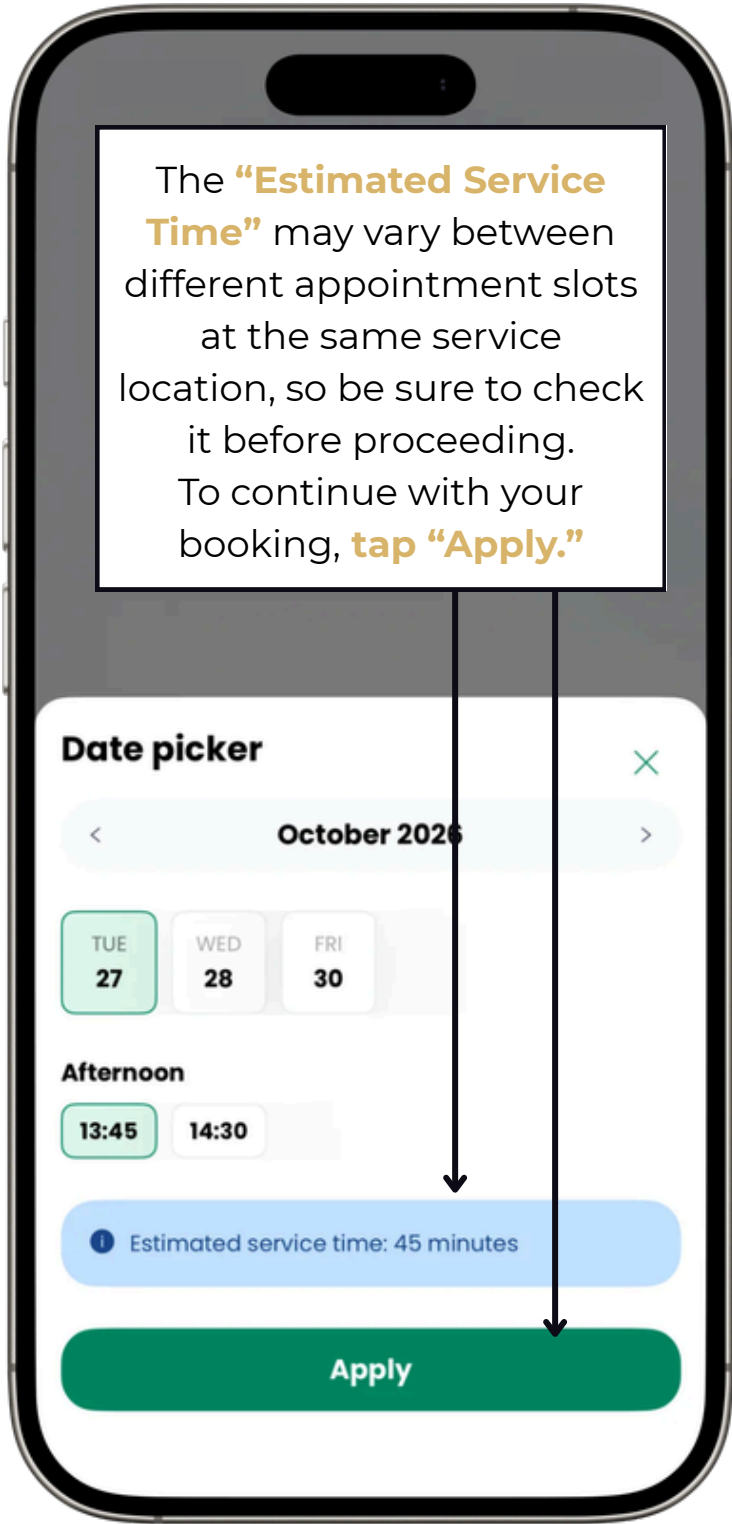
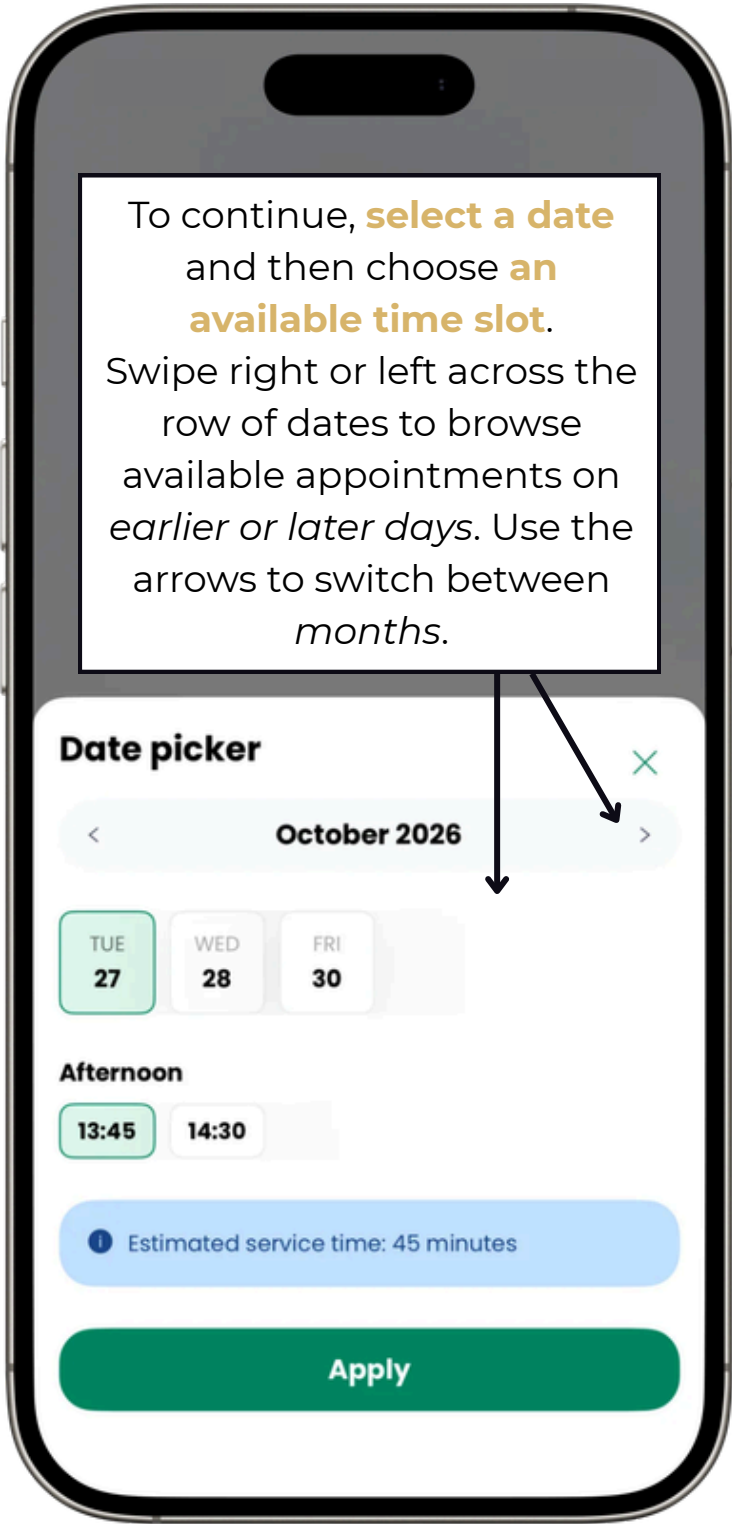
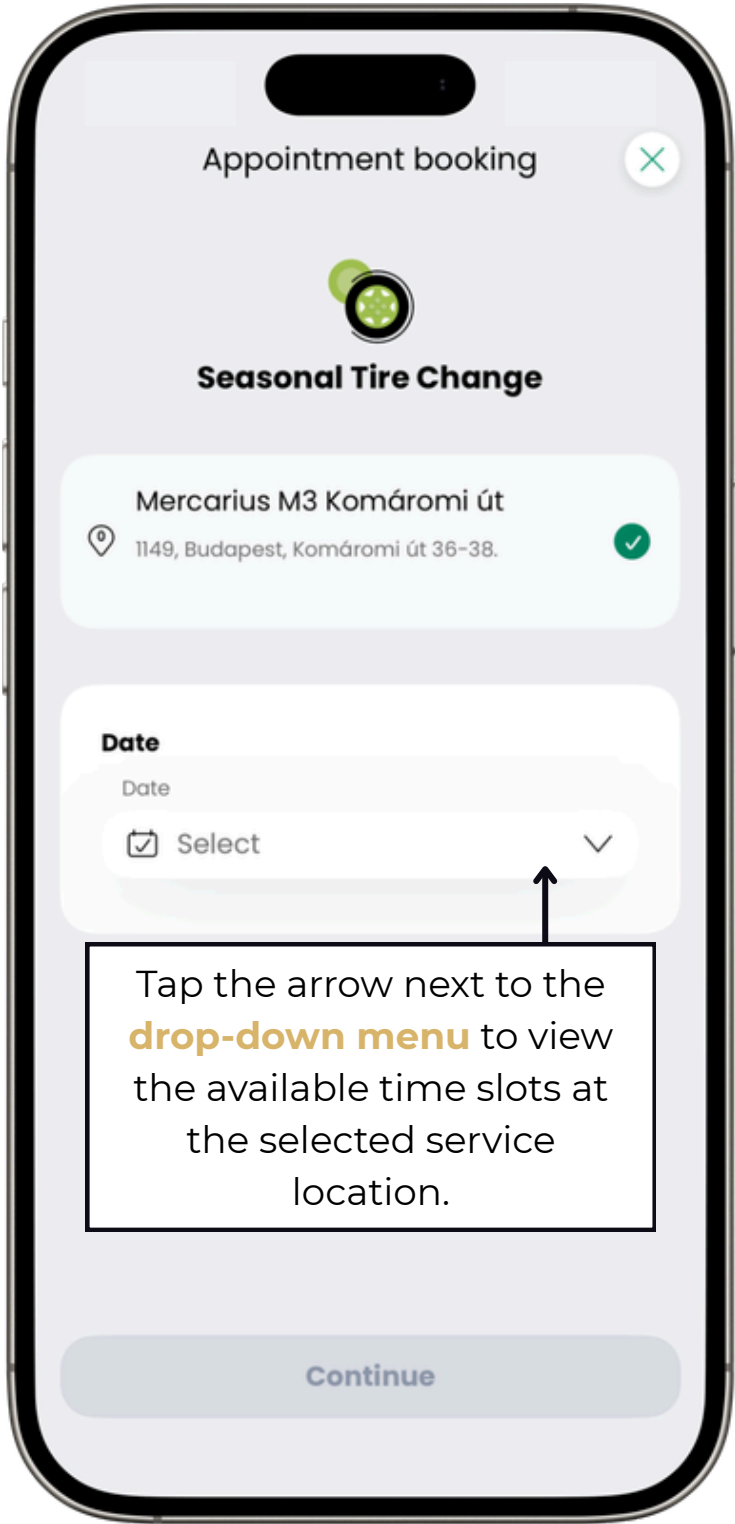
SELECTING A SERVICE LOCATION

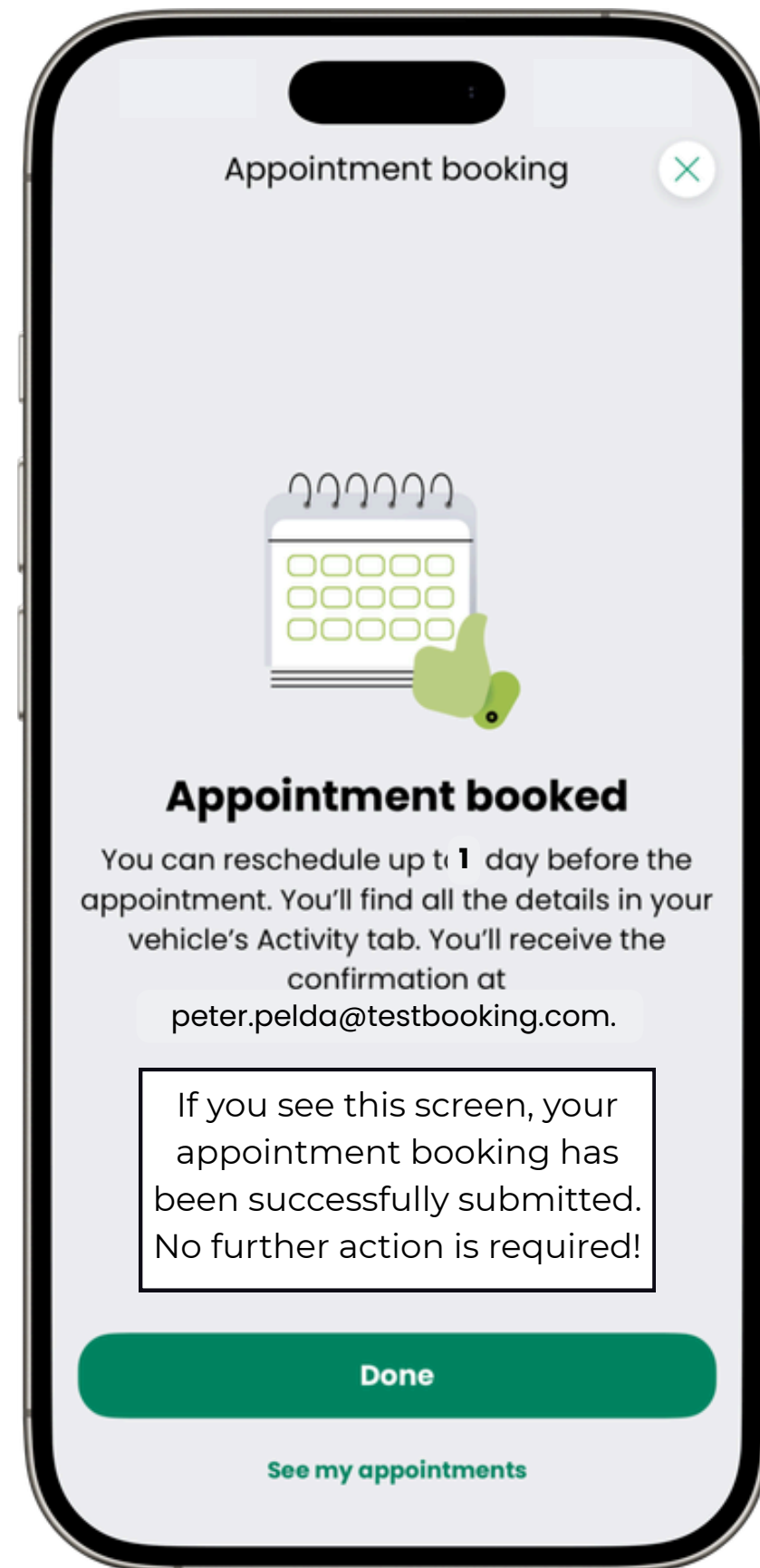
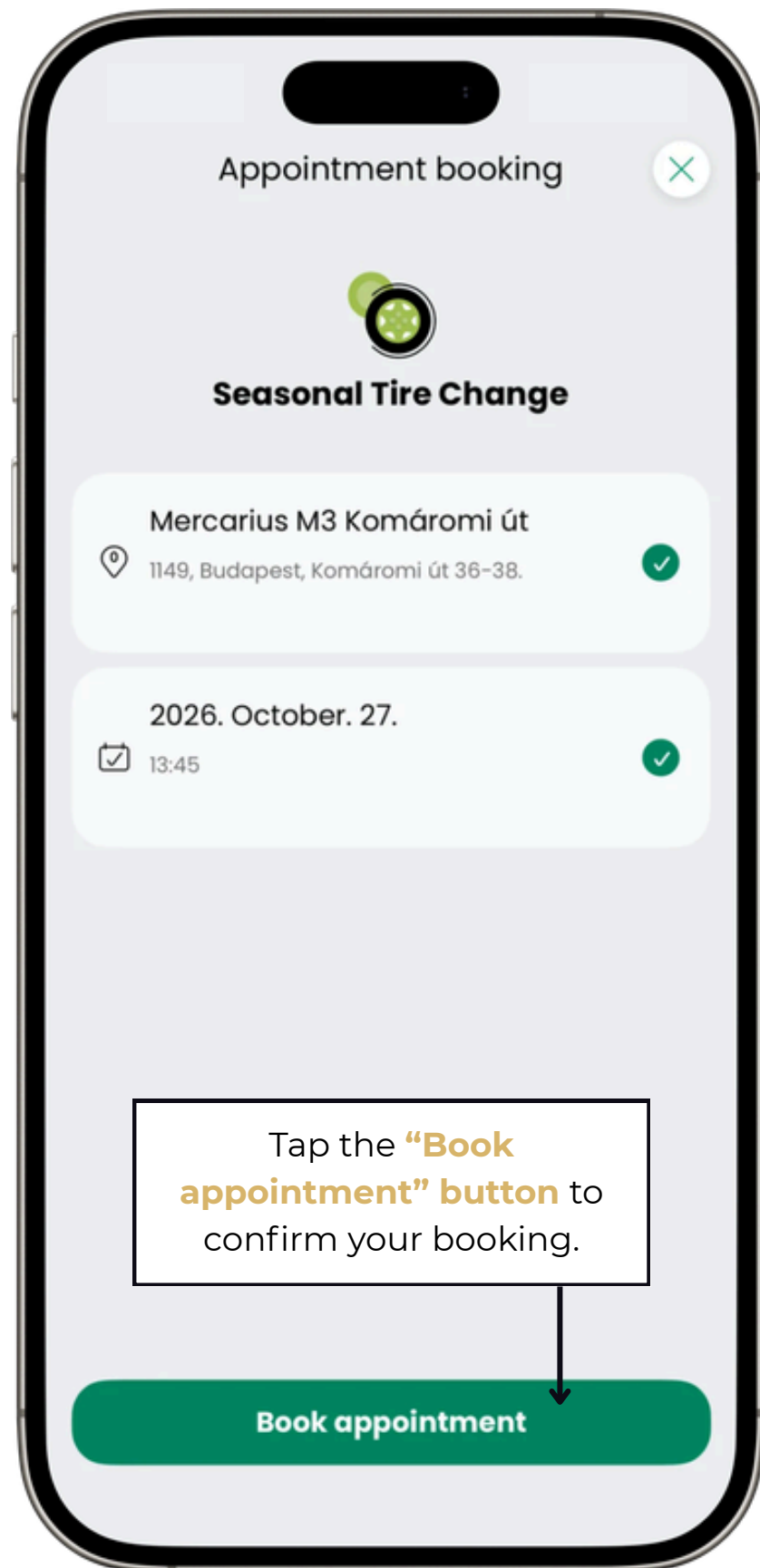
SELF DROP-OFF



SELECTING A DATE

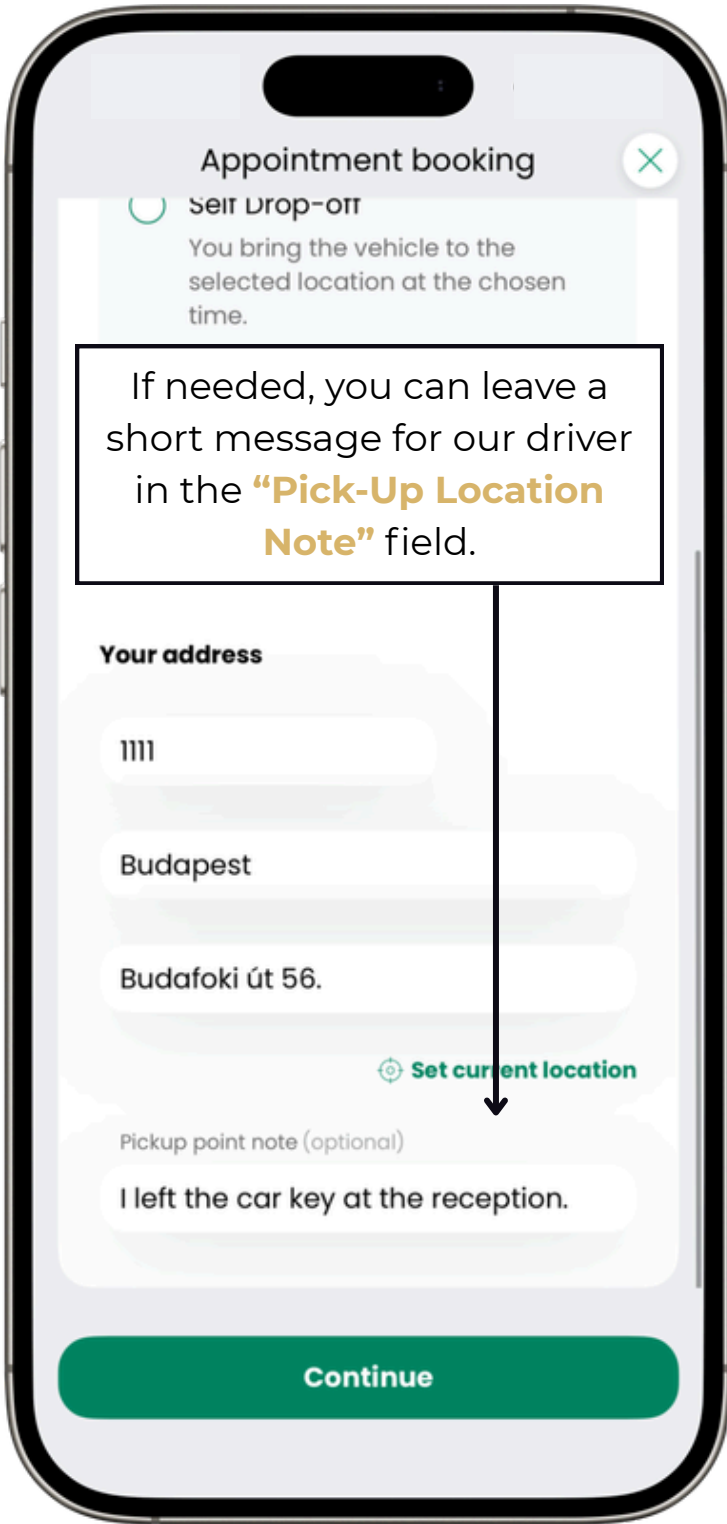
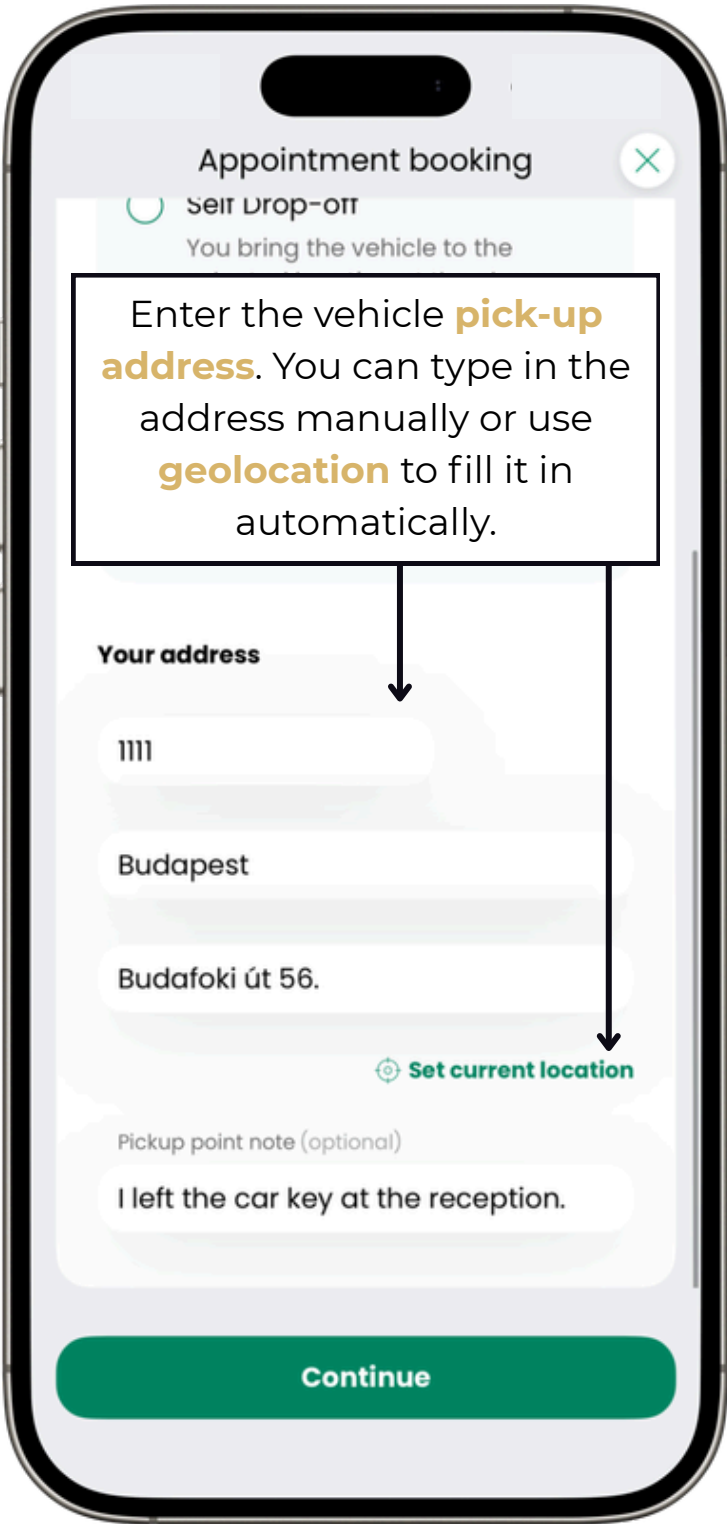
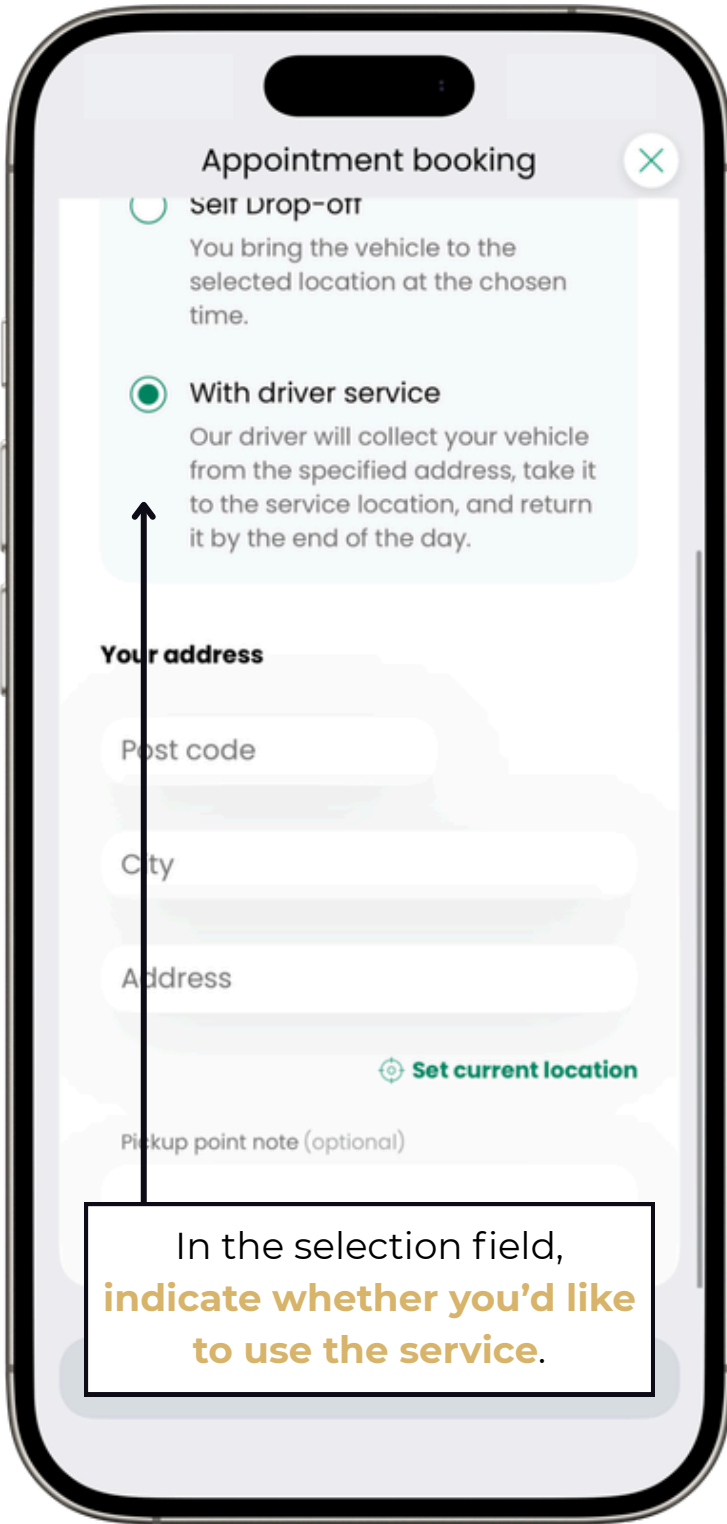
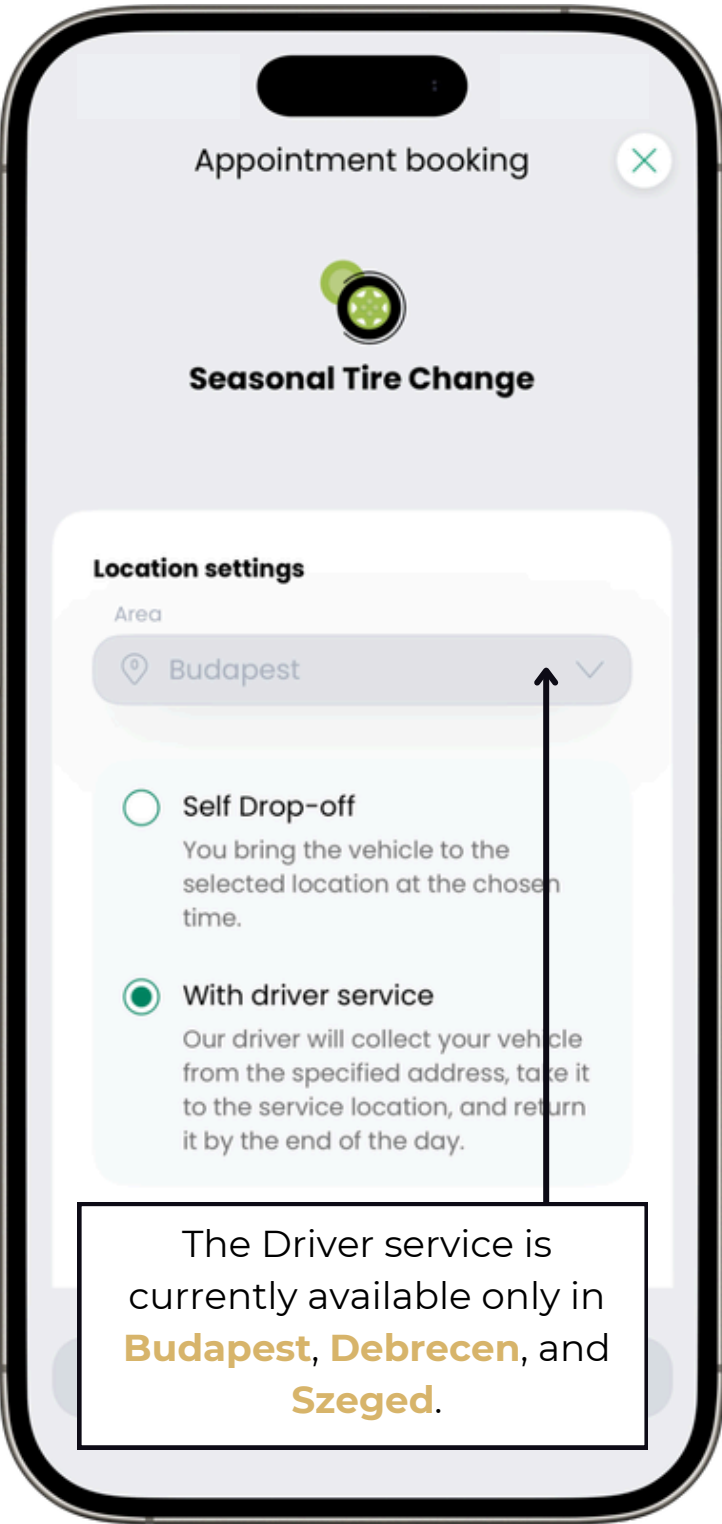
SELF DROP-OFF APPOINTMENTS





CONFIRMING YOUR BOOKING

SELECTING A SERVICE LOCATION WITH DRIVER SERVICE



SELECTING A DATE

DRIVER SERVICE APPOINTMENTS

Appointment booking

Self Drop-off
You bring the vehicle to the selected location at the chosen time.

Once you've filled in the fields correctly, tap **"Continue."**

it by the end of the day.

Your address

1111

Budapest

Budafoki út 56.

Set current location

Pickup point note (optional)
I left the car key at the reception.

Continue

Appointment booking

With driver service

1111, Budapest, Budafoki út 56.

Date

Select

Service hours: 08:00 - 16:00.

Preferred hours

08:00 - 16:00

Continue

In the date picker, **select** your preferred date.

Use the arrow at the top to navigate between months. To confirm your selected date, tap **"Apply."**

Date picker

October 2026

MON 28	TUE 29	WED 30	THU 1	FRI 2
MON 5	TUE 6	WED 7	THU 8	FRI 9
MON 12	TUE 13	WED 14	THU 15	FRI 16
MON 19	TUE 20	WED 21	THU 22	FRI 23
MON 26	TUE 27	WED 28	THU 29	FRI 30

Apply

Appointment booking

In the **"Preferred hours"** fields, enter your working hours during which our driver can collect your vehicle and return it to you. Then tap **"Continue."**

Date

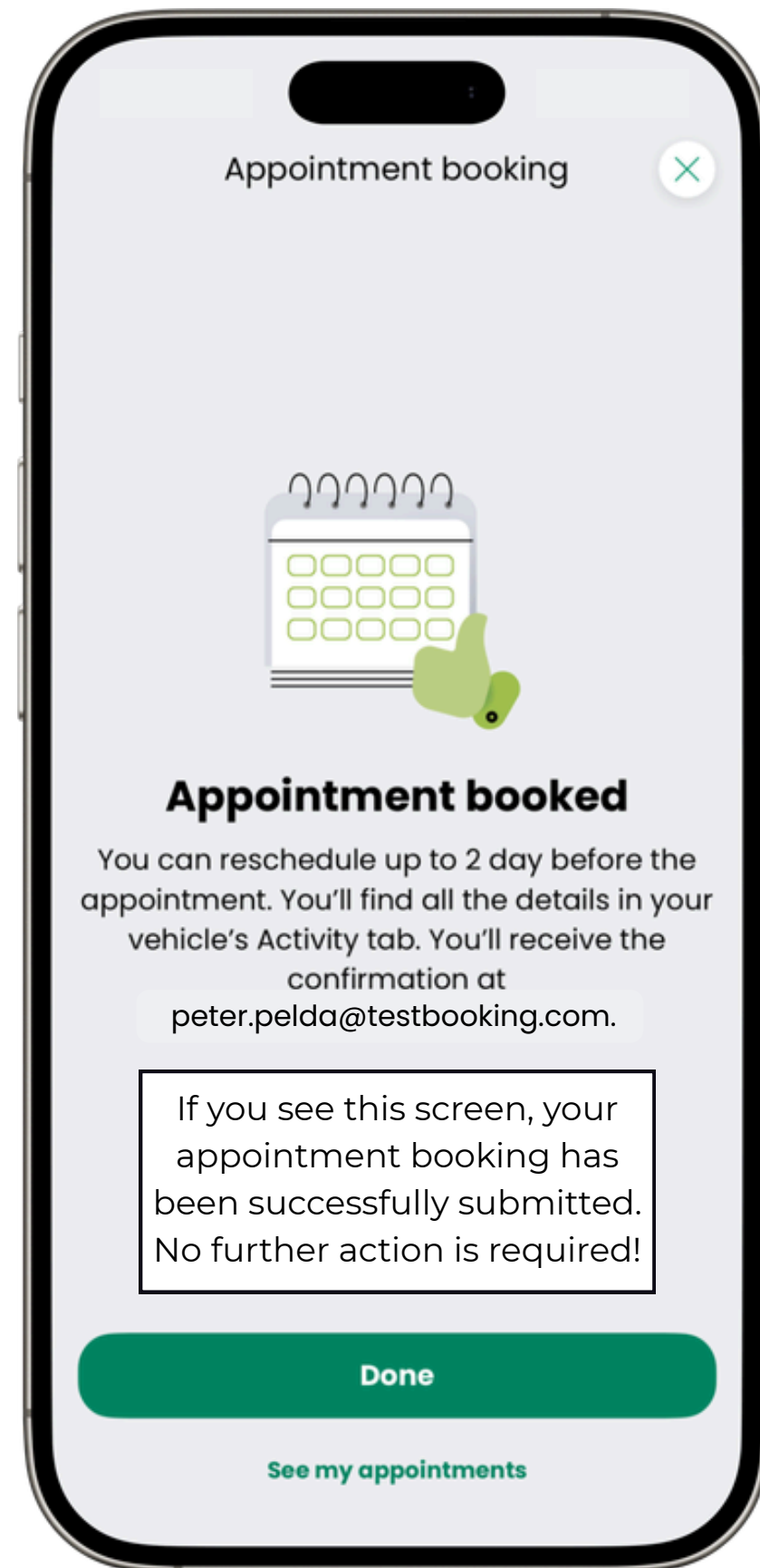
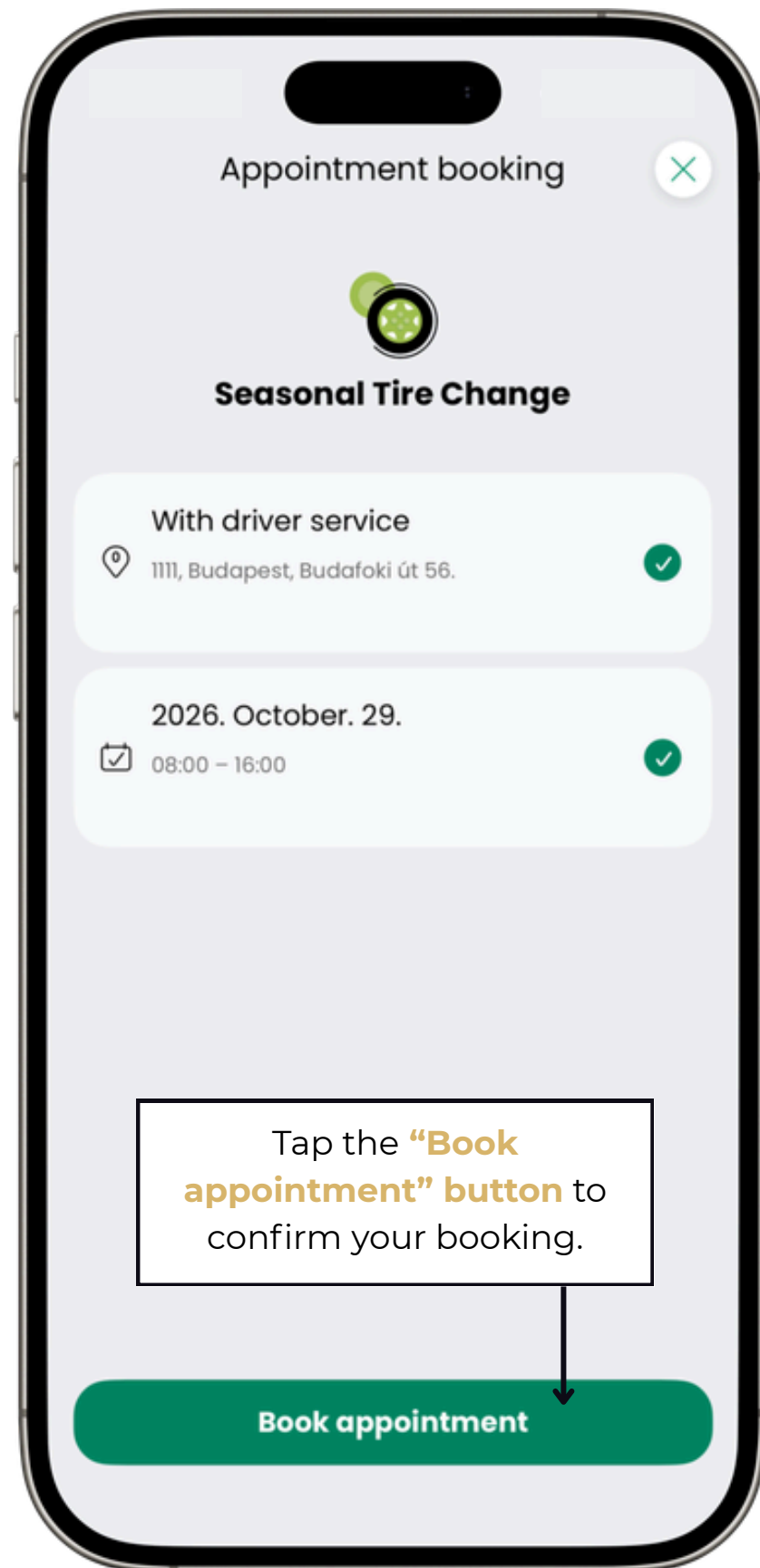
Oct 29, 2026

Service hours: 08:00 - 16:00.

Preferred hours

08:00 - 16:00

Continue



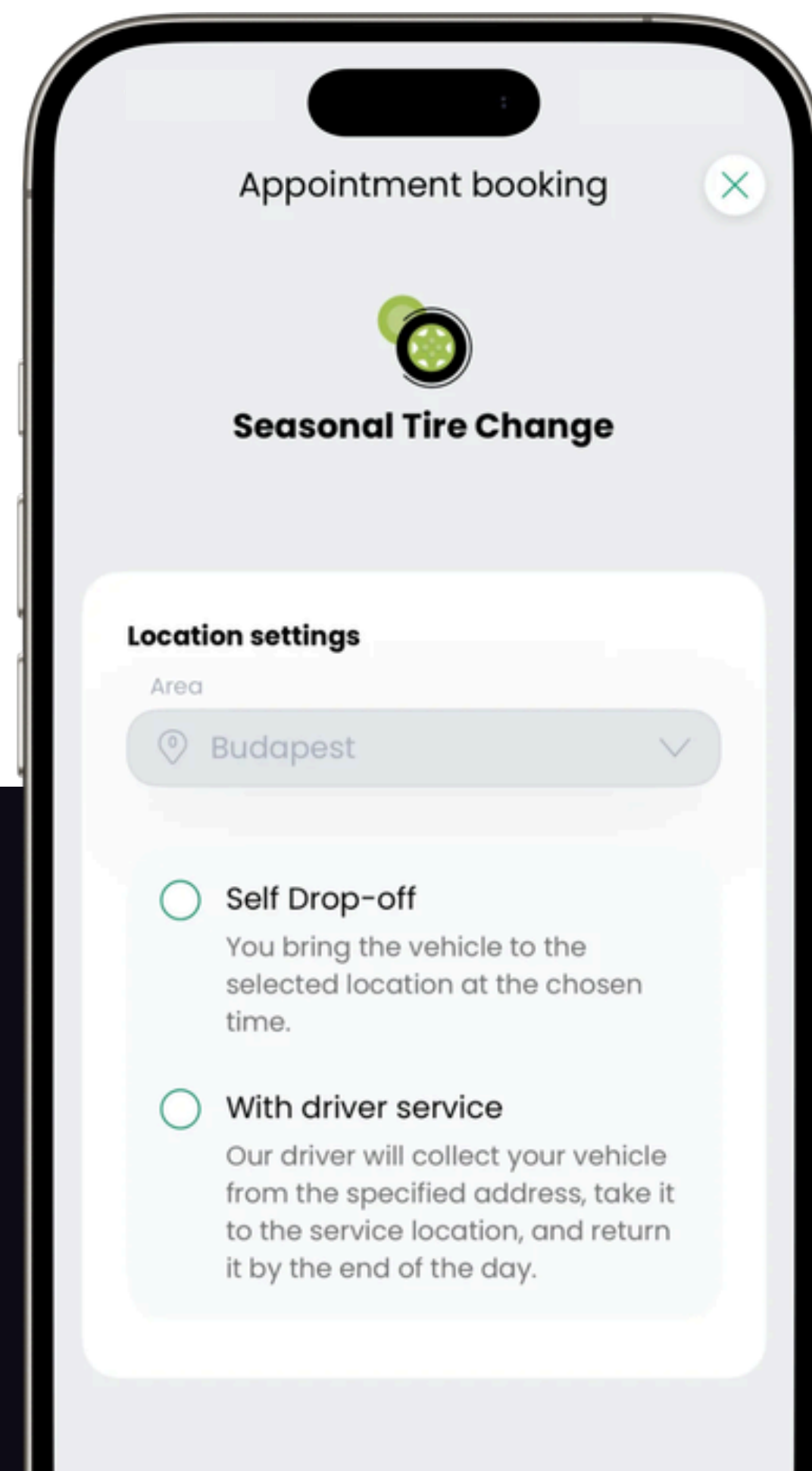
CONFIRMING YOUR BOOKING

IS THE APPOINTMENT TIME NO LONGER CONVENIENT?

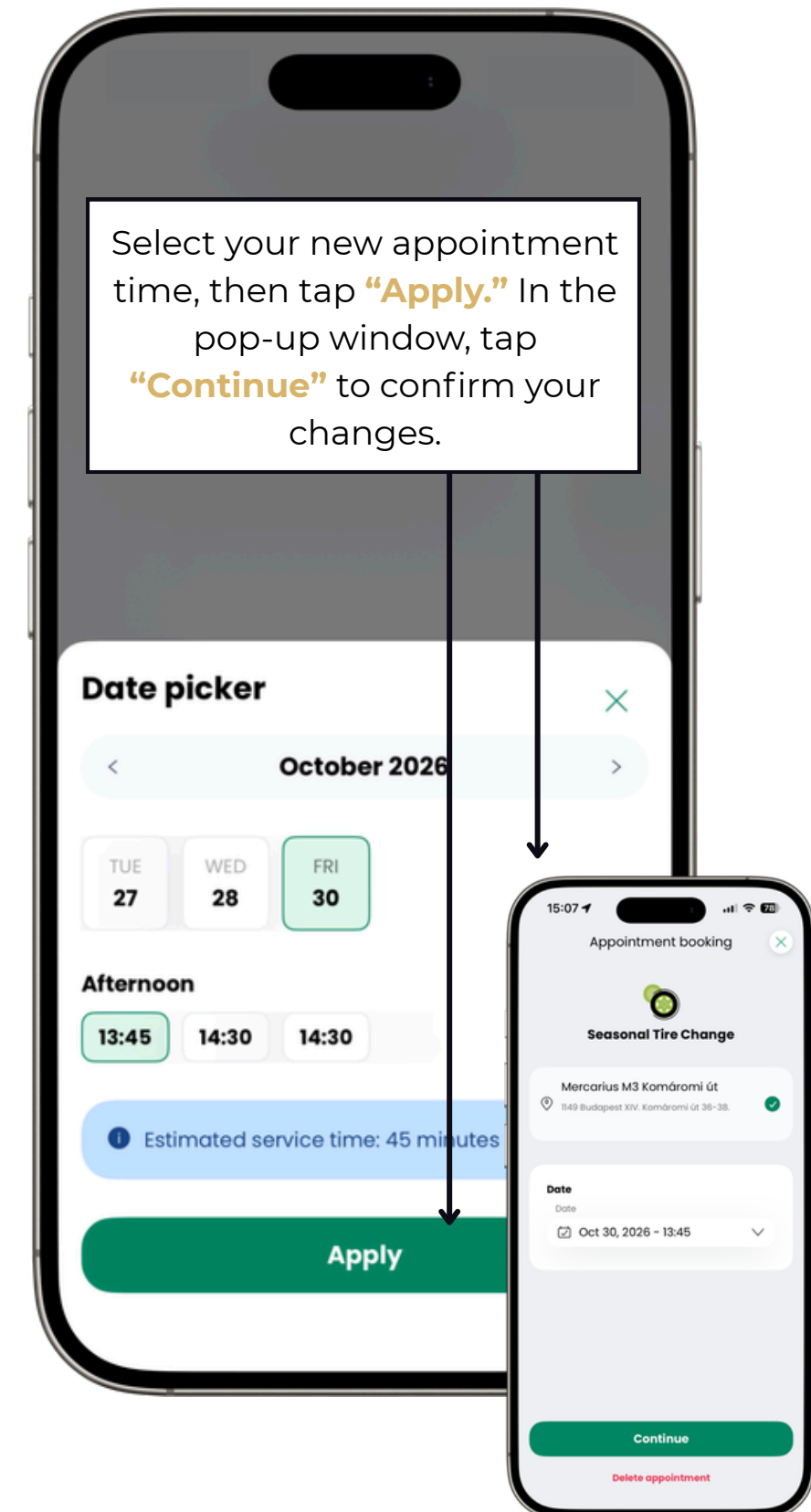
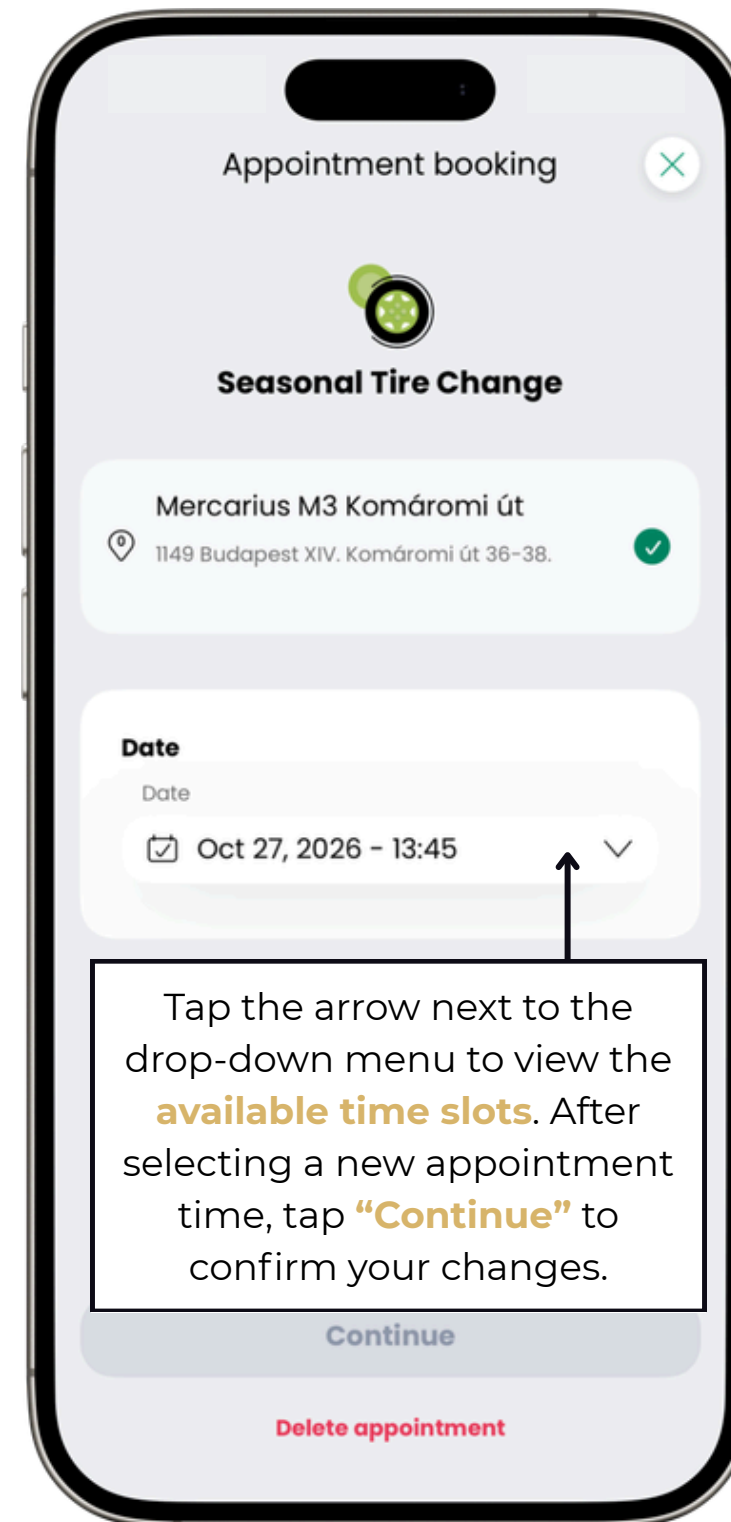
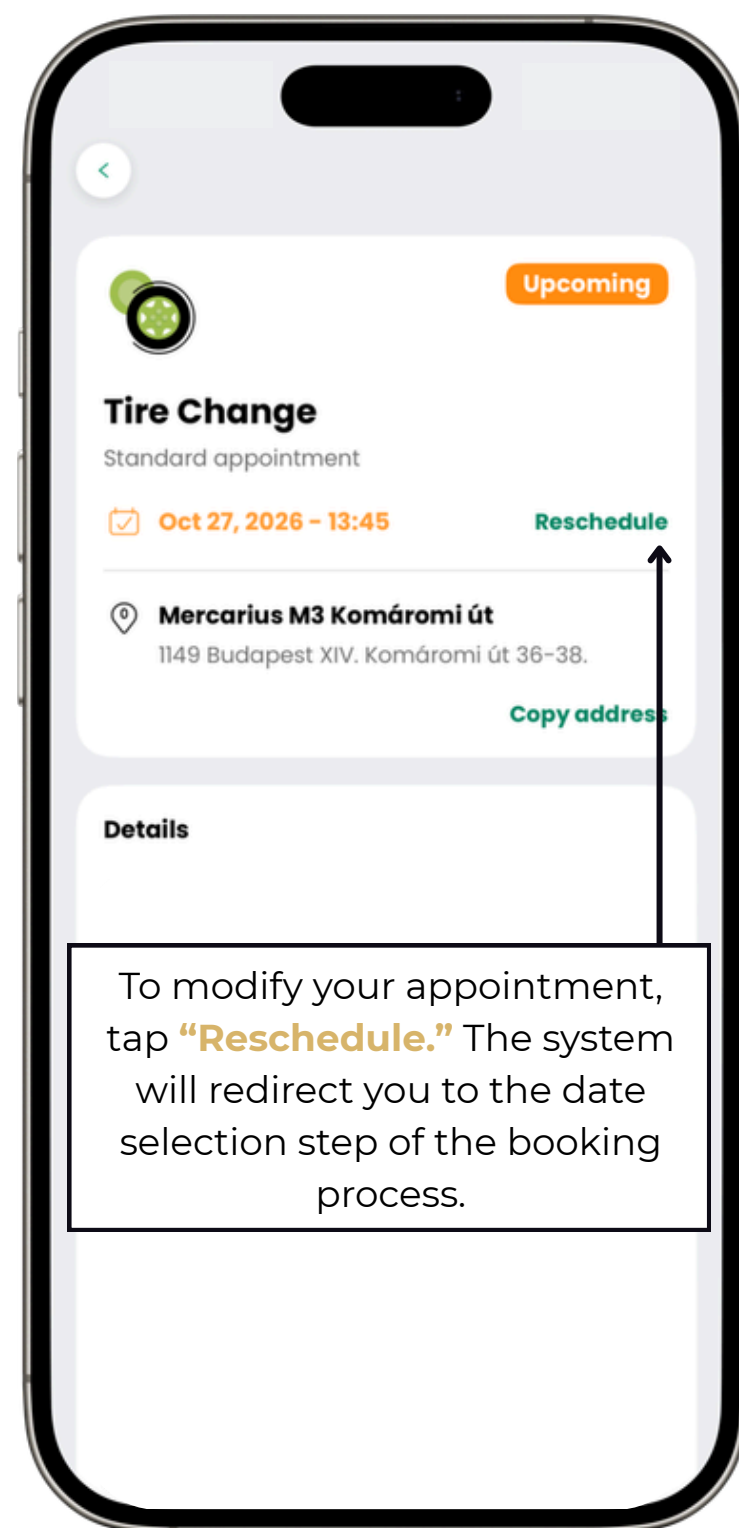
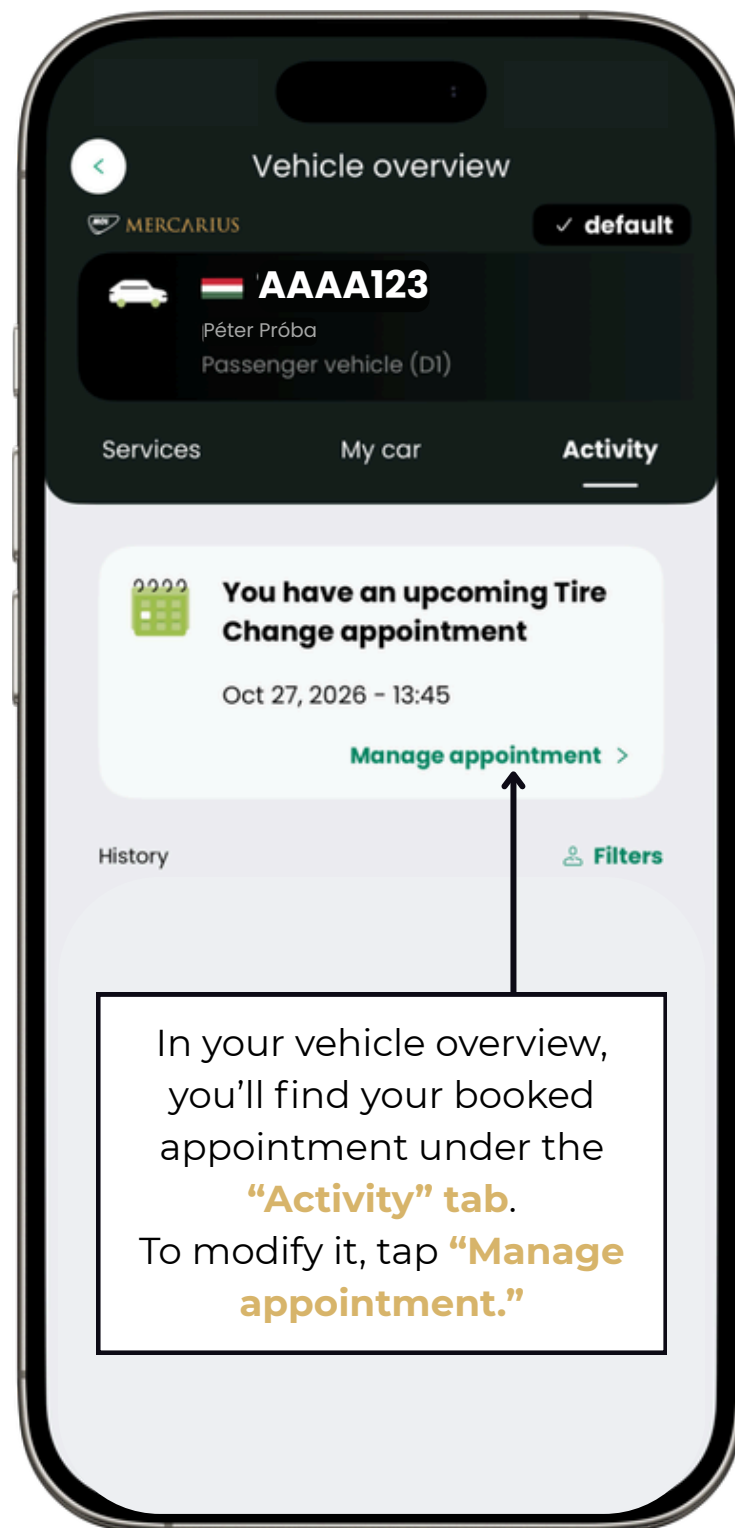
*Tap the button to jump to
the detailed guide for the relevant feature.*

MODIFY APPOINTMENT

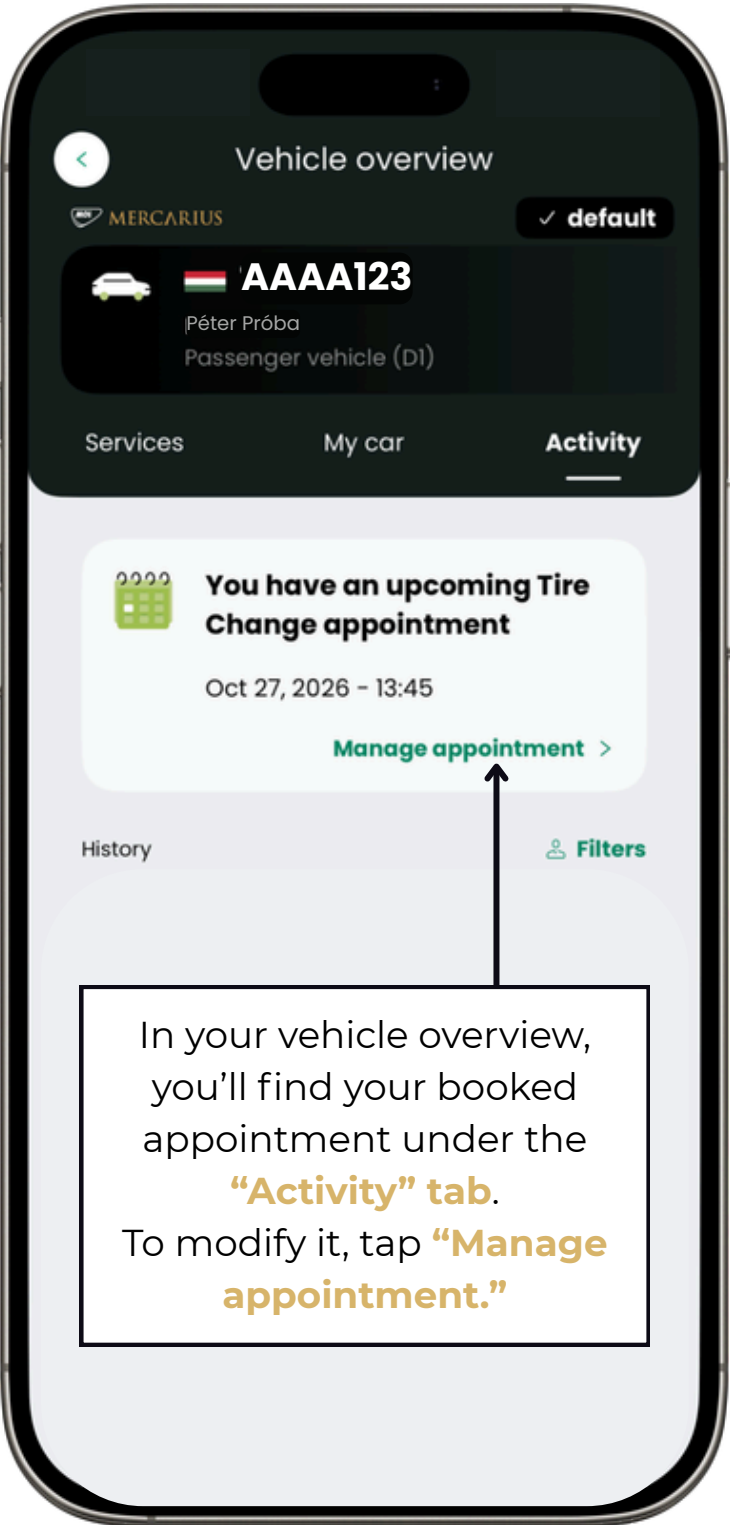
CANCEL APPOINTMENT



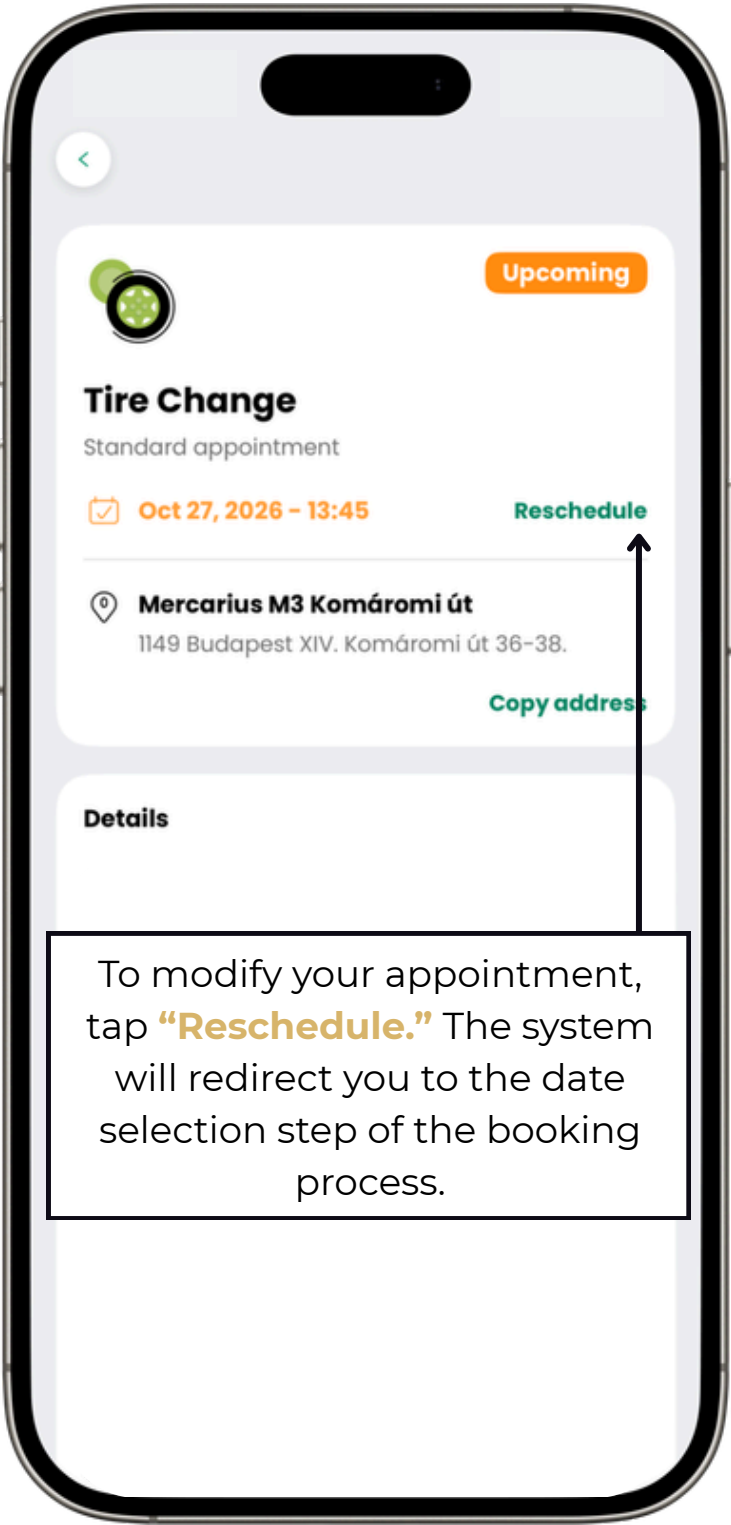
MODIFY APPOINTMENT



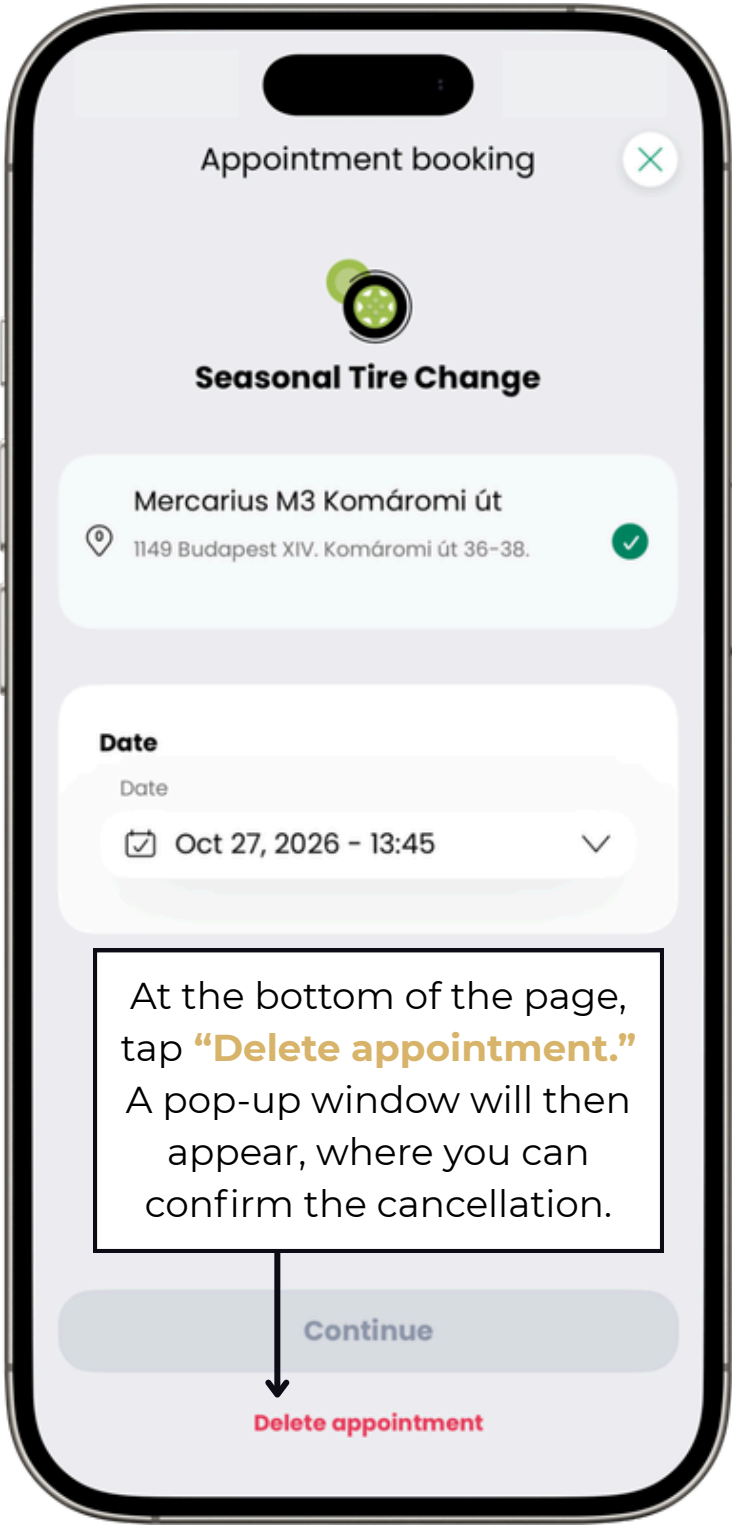
CANCEL APPOINTMENT



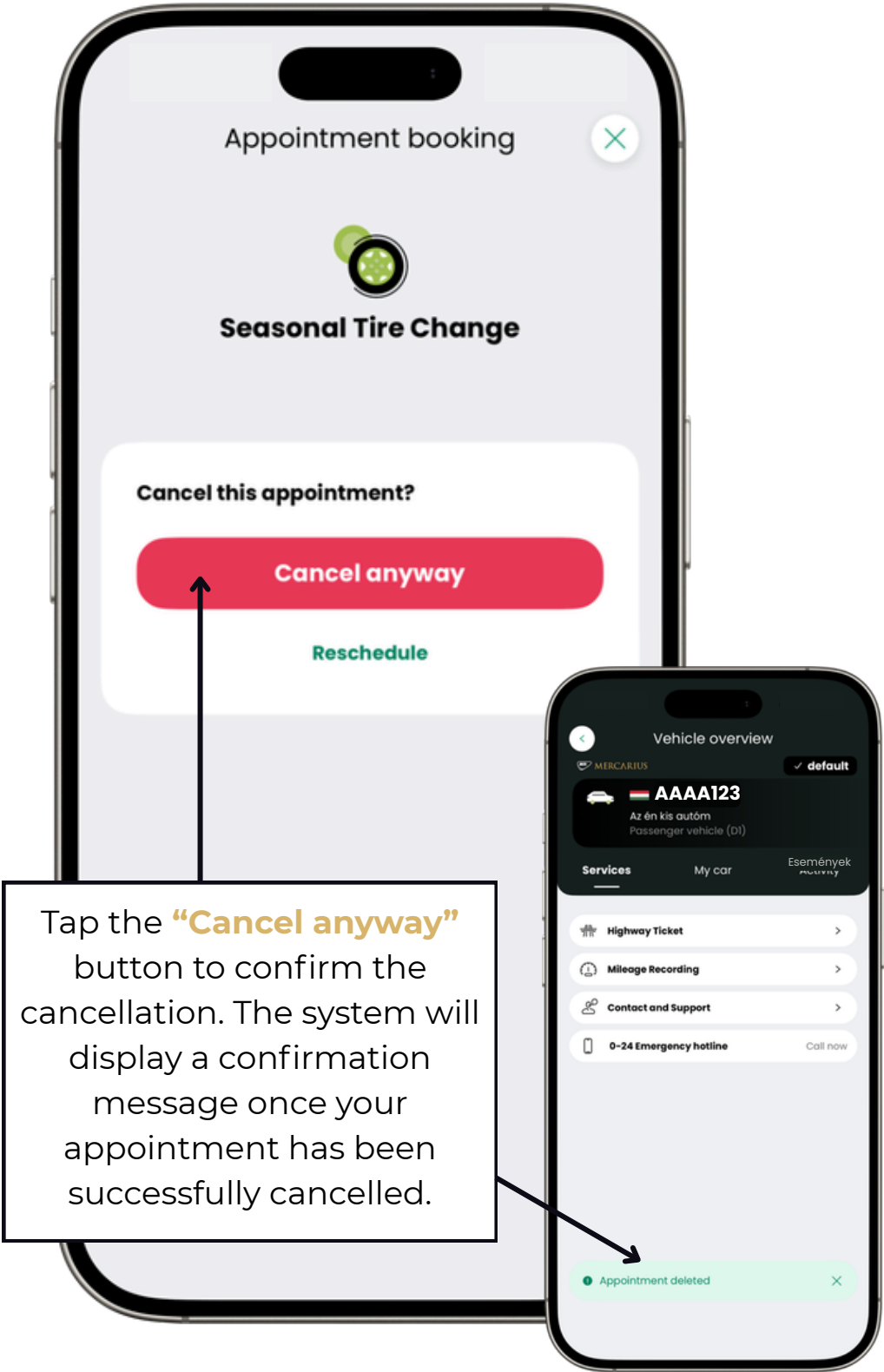
In your vehicle overview, you'll find your booked appointment under the **"Activity"** tab. To modify it, tap **"Manage appointment."**



To modify your appointment, tap **"Reschedule."** The system will redirect you to the date selection step of the booking process.



At the bottom of the page, tap **"Delete appointment."** A pop-up window will then appear, where you can confirm the cancellation.



Tap the **"Cancel anyway"** button to confirm the cancellation. The system will display a confirmation message once your appointment has been successfully cancelled.